

Name: _____

Patient Experience

P A T I E N T C E N T E R E D U C
V L H E M O T I O N Q C C Y O S E
R S T N E M E G A G N E A T T F F
D E O F X S H T E E X A W R M E E
G N I L A E H E Z U S W O B I Q B
N G N I M L A C L S X P Z L Z N Z
T E N W F Q Q R U P P B E H L R G
I M T O C N C R E U I R V E I R Q
M P G S J O A H S N X N A K J B O
E A A X I N M N A D T R G N K S T
L T I V C L O M F N N R X H U S L
Y H S E A I V A I I G U A N A E T
Z Y G U S I M U N T C E K P J N R
H T M S W I L G K S T R F P U D D
Z G A N L T T C E P S E R X Z N S
W P E Y H S A C T I O N D J B I V
U N T C O M P A S S I O N O S K M

patient centered
committed
calming
partner
action
listen

helping hand
assurance
emotion
passion
caring
relief

compassion
learning
empathy
respect
change
timely

engagement
kindness
healing
support
family
team