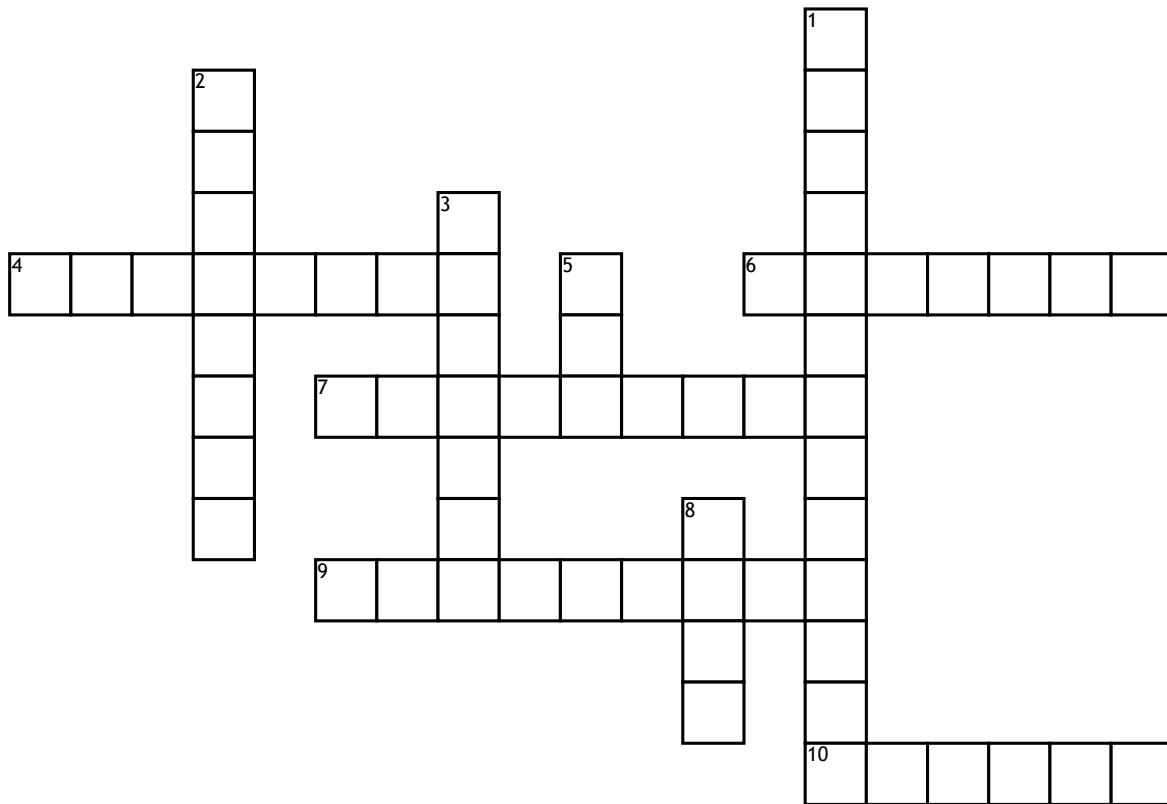


Name: _____ Date: _____

Performance Improvement (PI) and Leadership



Across

4. Key point for accuracy check when entering a PSN: correct _____
6. The _____ Statement is what a PDSA project is attempting to correct
7. _____ reporter: 1st step in PSN Life Cycle
9. _____ the problem during Preparation stage of PDSA
10. Optimal patient and healthcare _____ are the rationale for reporting events

Down

1. Type of incidents reported in PSN
2. Day 1 of PDSA cycle
3. 4th Step in Develop phase of PDSA
5. 4th step of the PDSA cycle
8. 2nd most frequently occurring type of event for 2017