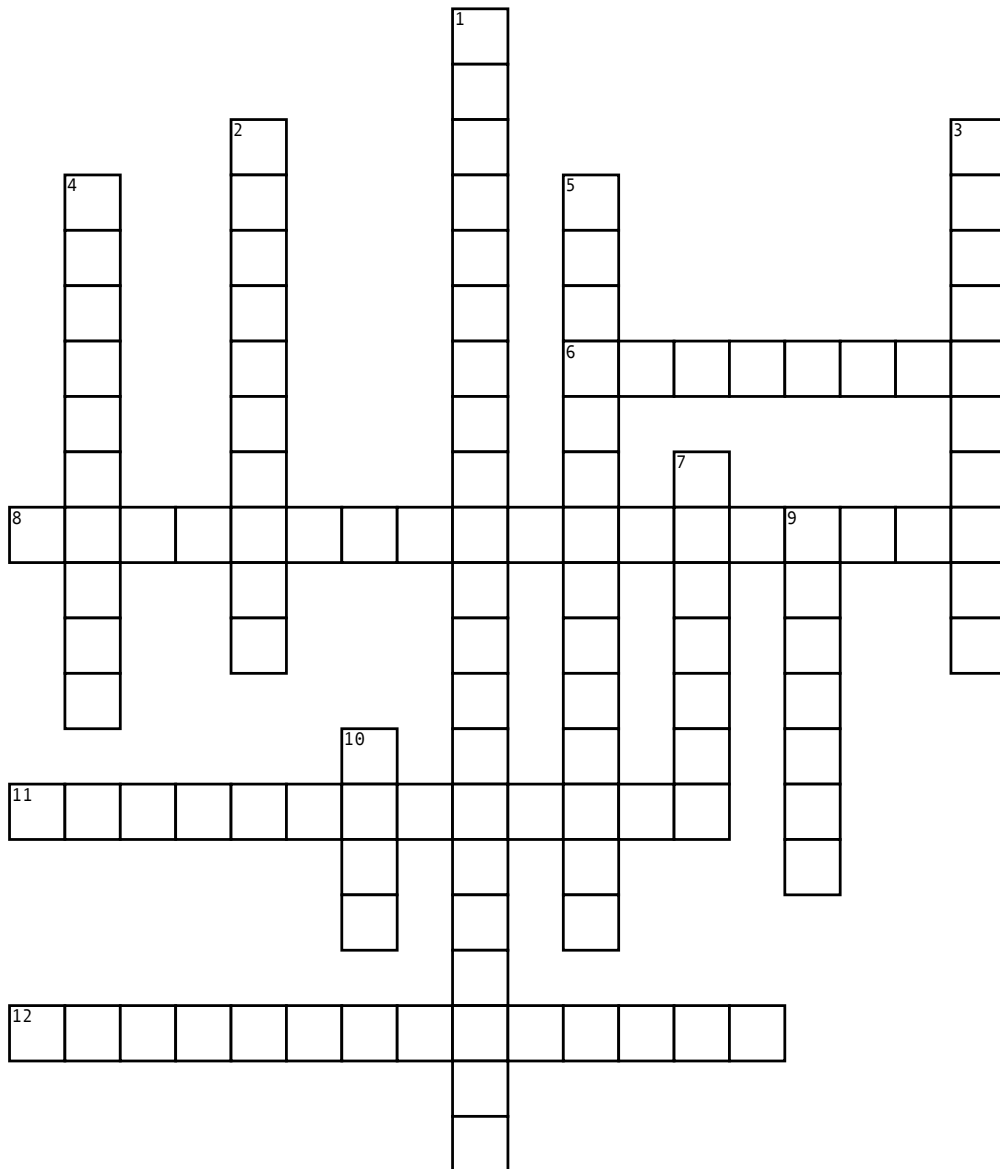


Personal Characteristics



Across

- 6.** Ability to remain calm in a stressful, annoying, and aggravating situation
8. Wanting to get an education
11. Ability to be trusted or relied upon
12. Ability to begin/follow through with a task without being directed

Down

- 1.** Willingness to accept criticism and learn from it
2. Use good judgement in any of your discussions
3. Qualified and capable of performing a task
4. Enjoy and show genuine interest in your work

- 5.** Willing to be held accountable for your actions
7. Telling the truth and fessing up
9. Being able to understand another persons feelings
10. Saying/Doing the kindest thing in a situation