

Name: _____

Date: _____

Presenting a professional image

E N G E C U N P M Y P M A O K O N
H E C L L V J D B U L E N N K M Z
O B T M R O F I N U Y L C O D X X
P P X I U U P U G N L S E T X P V
L U Q U L V H Z R A L F P Q S G P
C I P K G O S Q A H M N X I D N A
G P K G G A P L Y Q A J U M S I G
A N E M O C L E W P U E L P M N F
O F R I E N D L Y X Y T T R I E L
C M B M T I S Z U E E I K E L T X
Q V S C Z W Y V C L D T E S E S D
T W J C V Q G O I Y C P F S P I U
L L R R H I N R M R L T U I J L D
E A Y T R T A E B K E F E O G X M
V V N Q A V Q D M H A V Y N K I K
Y J U C U V O X Z V N B G V I I P
C G T D Q J I E J Z B F X R G T V

eye contact
friendly
polite
tidy

impression
welcome
smile

listening
uniform
clean