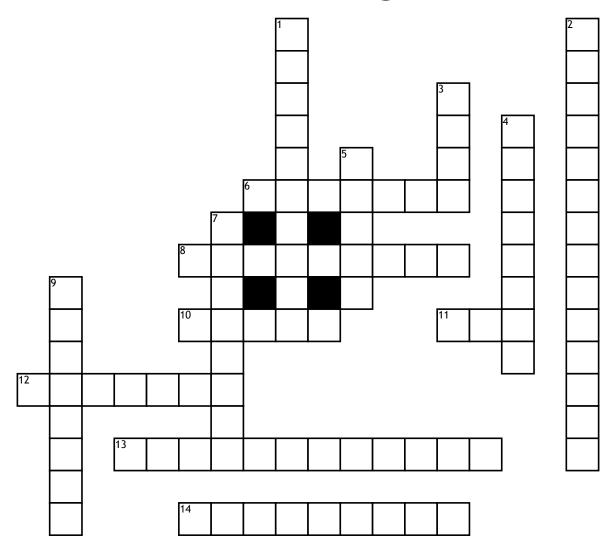
## **Process Management**



## Across

- **6.** What you must have to operate a forklift
- **8.** What you need to do when commencing a new job
- **10.** What may happen if you do not follow WHS procedures
- **11.** What is the sixth step of Heirarchy of Control

- **12.** What is the third step in Heirarchy of Control
- **13.** What you need to complete a task
- **14.** What is the first step in Heirarchy of Control

## Down

- 1. What is the second step in Heirarchy of Control
- 2. What is the fifth step in Heirarchy of Control

- **3.** Complete the sentence "Duty of "
- **4.** What is the fourth step in Heirarchy of Control
- **5.** What may happen if you fail to follow SOP's
- 7. What you must complete after an accident "report"
- **9.** The first thing you must do when a person has been injured