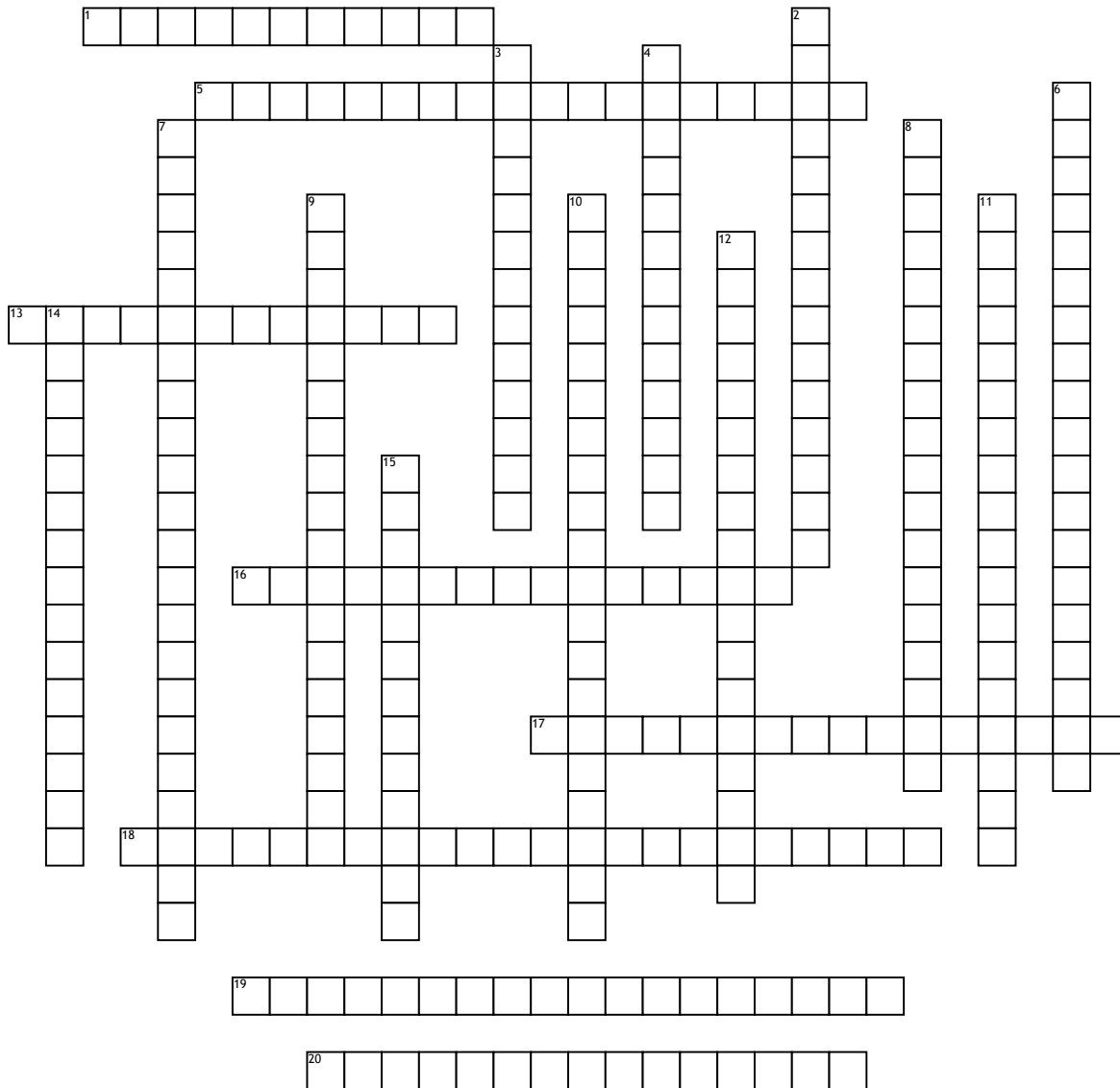


Product Knowledge Puzzle



Across

1. The monthly service charge is \$3, but is waived if the minimum balance of \$100 is met. Must be opened with \$50
5. When qualifications are met up to \$30 in ATM charges are refunded
13. Only 6 free withdrawals are allowed per month & has a charge of \$5 if it goes over 6
16. Has an \$8 service charge if balance is below \$1k
17. Does not earn interest & has a monthly service charge of \$12.95
18. Has a \$3 monthly service charge for accounts without direct deposit
19. Must enroll in E-Statements, have 2 electronic bill payments & 12 debit card transactions

20. Offers a higher interest with two tiers. The higher interest is with balances of \$2,500 or more

Down

2. Opening balance must be \$25 & must keep a minimum balance of \$25
3. Opening balance must be \$50 & has a monthly service charge of \$3 & \$25 set up fee
4. Best for customers who are covered by a qualified high-deductible health plan
6. Does not earn interest or have a monthly service charge
7. Offers a competitive interest & does not require a minimum balance
8. Has a monthly service charge of \$10, but is waived with the minimum balance of \$1k

9. There is a \$10 fee per withdrawal if there is more than 6 withdrawals
10. Has an opening balance of \$500
11. Premium interest on balances up to \$25k when certain requirements are met
12. Must have a minimum balance of \$1k & an opening balance of \$2,500
14. 6 free withdrawals are allowed, after 6 there is a \$2 charge. This is great for those under 18. The service charge for this is \$1, but can be waived if there is a minimum of \$25
15. Comes with a Debit Card to pay for Medical Expenses