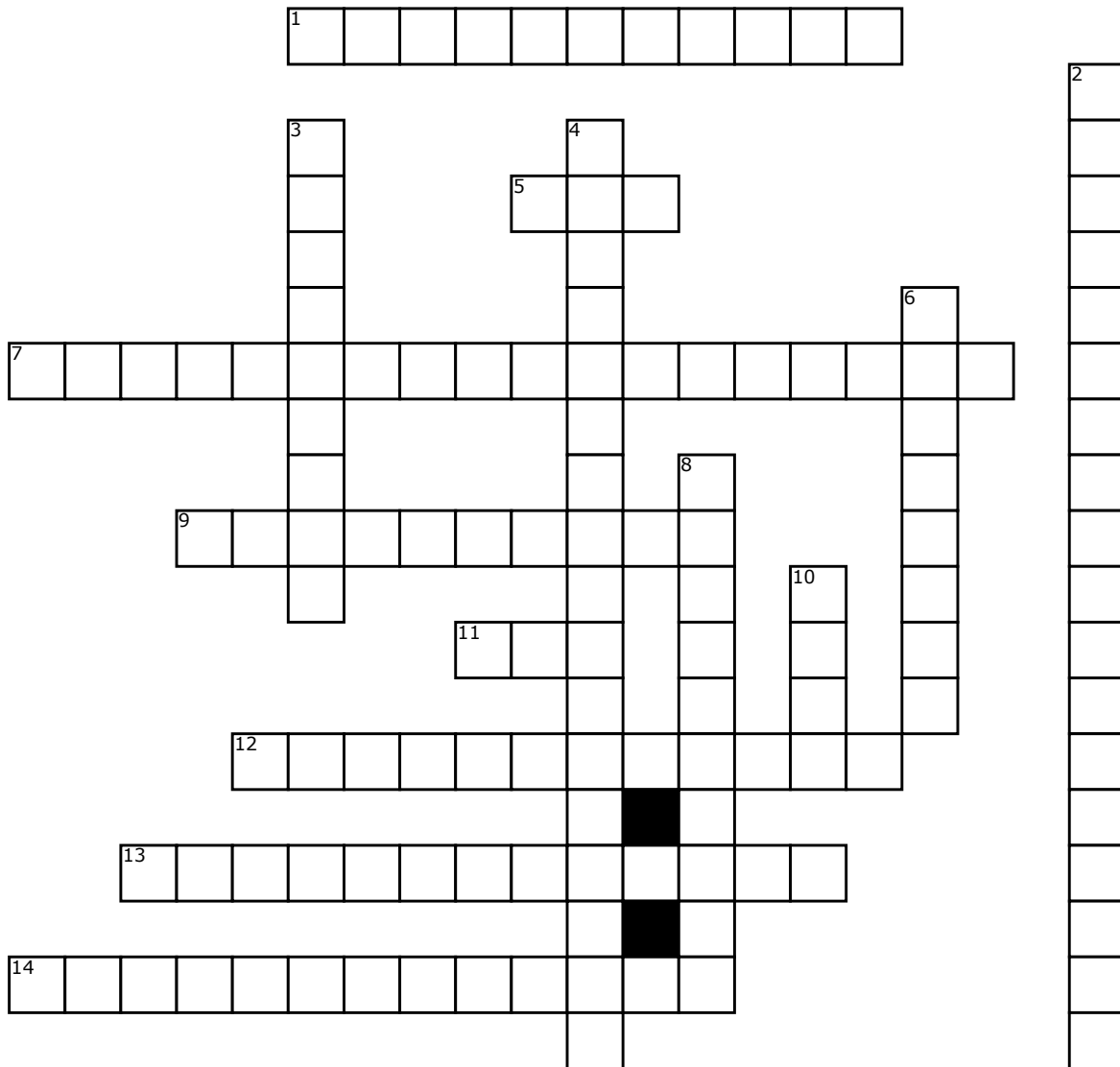


# Product Knowledge Section 3



## **Across**

- 1.** How much must be spent on the World Card to waive the \$25 annual fee?
- 5.** How many different Plus Packages does CBOLO offer?
- 7.** How much is the Identity Theft Insurance on the Premium Plus Package?
- 9.** Which Credit Card has an annual fee of \$99?
- 11.** How many points is earned for every \$1 spent with the Only Credit Card?

**12.** When transferring from a savings account with Overdraft Protection, what increments does it transfer?

**13.** When a customer overdraws his/her account and Overdraft Access is used, what is the fee?

**14.** How can a customer receive money back from the Plus Package?

## **Down**

**2.** What is the name of the package that costs \$8.95?

**3.** How long does a customer have to use the reward points on the Only Card?

**4.** If new customers qualify for Overdraft Access, what is the starting limit?

**6.** What is the name of the telephone banking offered to customers?

**8.** What is the fee with Overdraft Protection when using a Credit Card?

**10.** How many different Credit Cards does CBOLO offer?