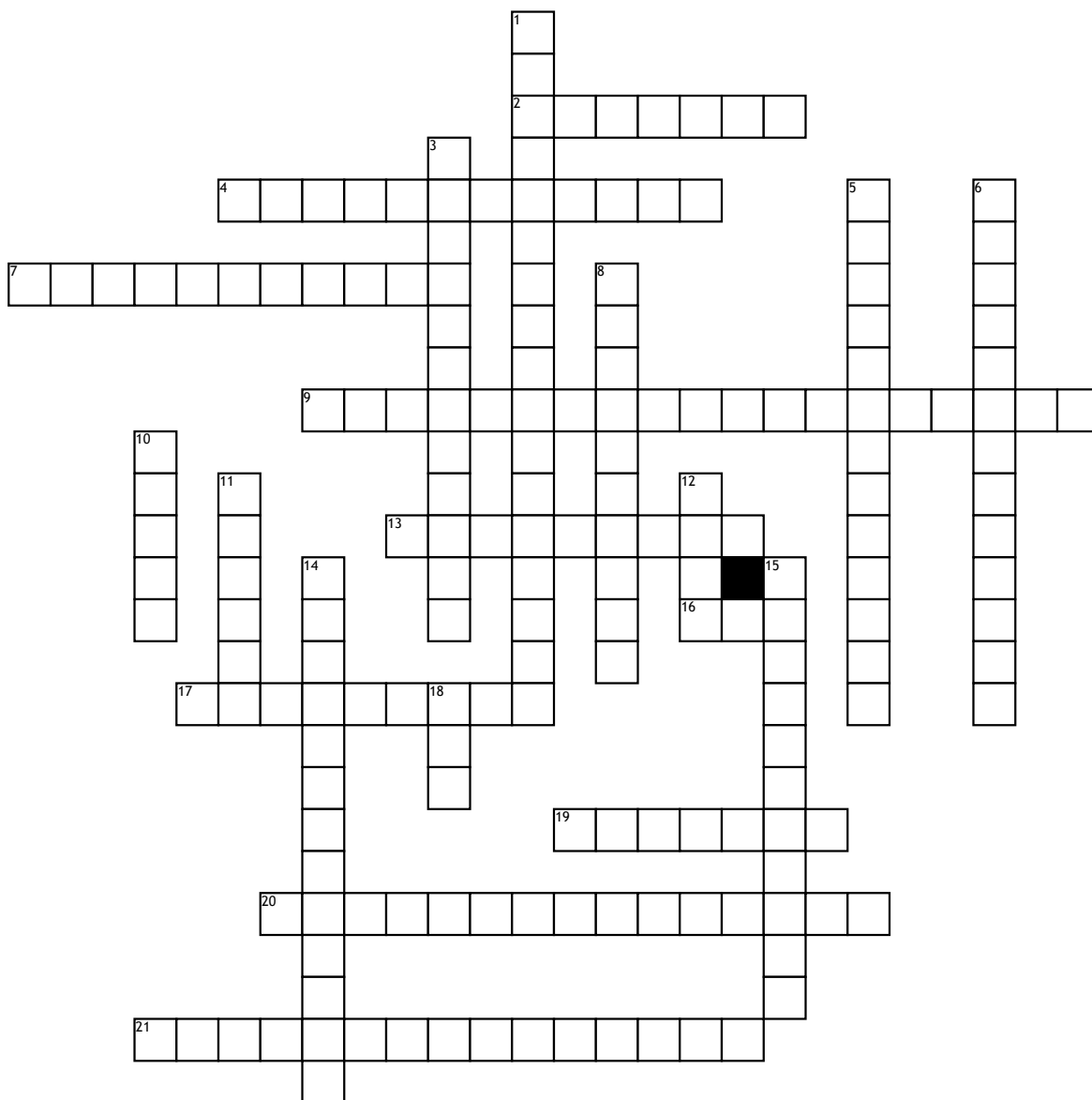


Name: _____

Date: _____

Product Knowledge



Across

2. We do disputes through this system
 4. Should be locked at all times when you step away from it
 7. We run loose coin through this
 9. If you meet all the requirements on this account you will get some rewards
 13. This is mostly purchased through the holidays by our customers
 16. Must file this electronic form for each currency transaction of \$10,001.00 or more
 17. Use it as credit or debit either way convenient way of purchasing items online or at the store

19. electronic payment system

20. You can download this anywhere anytime to look at transactions or to print for your own records
 21. You can avoid a \$9.95 monthly fee on this product if you meet any of the requirements

Down

1. You can build credit with this product
 3. Mostly used for those who wants paper statement and no fee on the account
 5. Easy way to deposit checks into your account anytime anywhere
 6. We use this at the end of the day to make sure everything is in balance

8. Customers over the age of 50 can benefit from this

10. Where we keep the cash locked up at all times
 11. We order checks or deposit tickets for our customers on this site
 12. Deposit insurance offered by depositors
 14. Convenient way of banking anywhere any time
 15. We place this on a debit card when a customer is out of town and would like to be able to make purchases
 18. We balance it once a week under dual control