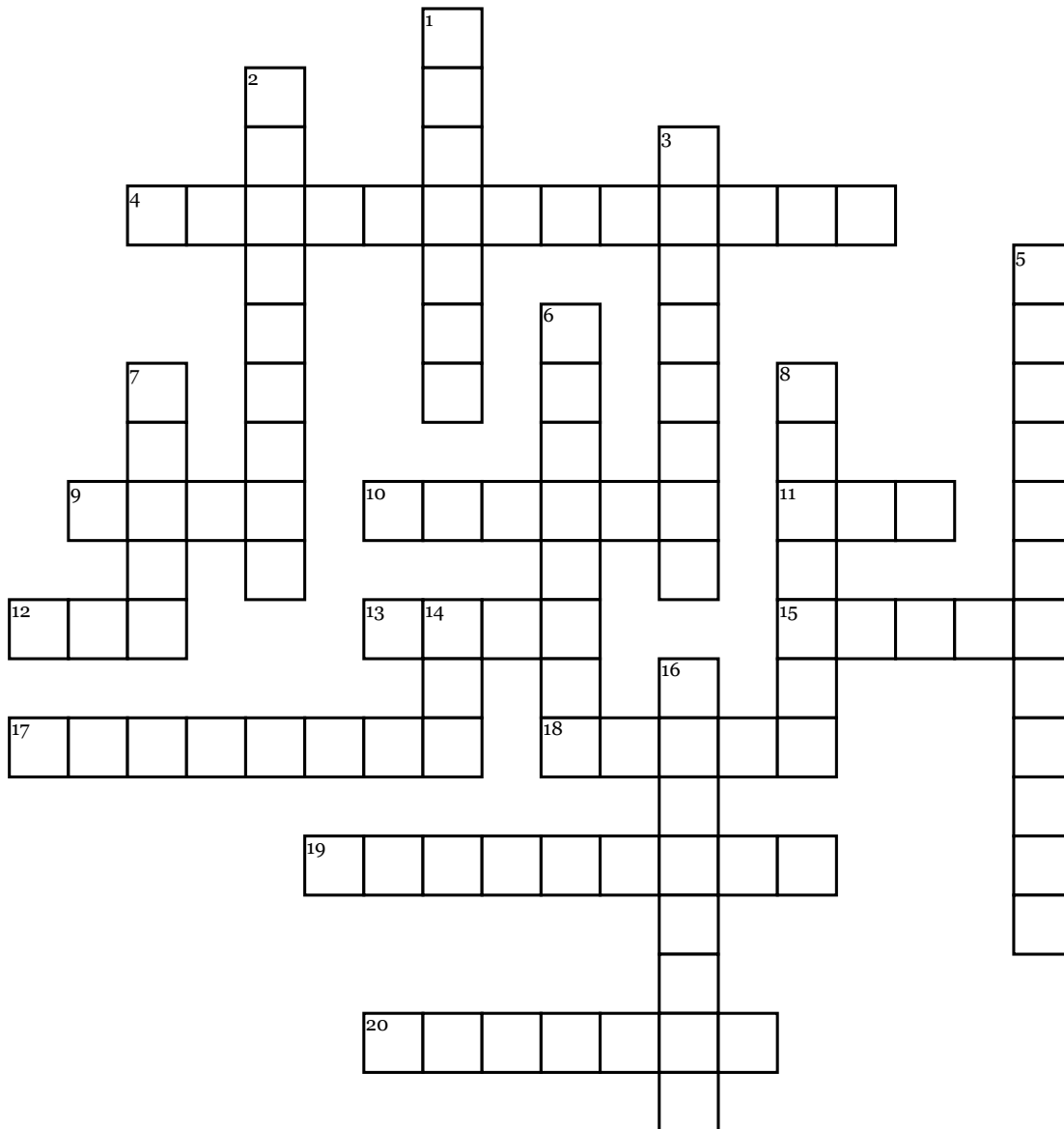


Name: _____

Date: _____

Product Knowledge



Across

4. On a eChecking account one requirement is a _____ of at least \$250

9. On a Platinum Checking how many times a year can a customer get free checks?

10. There is a \$4000 limit per day on a _____ check deposit.

11. You can open these types of checking accounts online -Everyday , eChecking, and _____.

12. A customer may assess a _____ dollar fee if they make a withdrawal at ATM other than Fairport Savings Bank or M&T Bank.

13. If you open an eChecking you can receive a .25% bonus _____ on CDs

15. Number of debit transactions needed to qualify for eChecking.

17. This type checking will give a free order of checks.

18. This CD special requires an opening deposit of at least 50% new money.

19. Customers can pay bills using _____, our online bill payment service.

20. _____ is our courtesy overdraft protection that can be automatically assigned to your Fairport Savings Bank checking account.

Down

1. We place a _____ day business hold on Canadian Checks.

2. What service do we offer our customers to take control of their FSB debit card?

3. Customer can send money to friends and family through this service.

5. This type of mortgage is for someone planning to stay in their home and would like a fixed rate.

6. A _____ Money Market Account may be linked to a Business Checking Account and pays interest on a tiered basis.

7. Our FSB insurance agency offers these types of property insurance-home,renters,mobile home and _____

8. A monthly maintenance charge of _____ dollars will be assessed if the daily balance falls below \$10,000 on a Money Market Platinum

14. _____ deposits are automatically given a 3 day hold by the system.

16. This checking account offers no interest.