

Name: _____

Date: _____

Prosper Product Knowledge

C S K Q B S J K S N M P G H S M S W O H R O T R
U A B Y R Y V E P H J T F B B A U U K C Y S P M
O B D K W S X N Y I H M U E S V V R P L U I G Z
G K C G P E S B A M H T Z T C S O H T P W G M U
H F J A F I D U Q V V P N J U P P I Z C O L A T
Z A C K D M T M E G P E J K D O J G X M E R N U
L E F K D O T R E W M S X Y X C T C T Q R P T B
R I F T P L P D O Y N A D I H V G P U Y R P S J
C T O A Z C V L A X R N U I D N F C P D G E Z I
X S Y H J W F P G L Q T N E M E L T T E S Q J N
J Q X L Q L E L Y I K Y E Y M W M F E Z Y P B R
U A Z O L M U B O S G B K E B Z U T I G B A M U
L P S A I D V R E C F Q F E F E R H M F C F X P
U K C T B T W D T F K I T Z H E Z D W X Q I K E
E G E K J A N P O G H I A P G D T O J R J E Y W
W N N U F E L E I W E K D Y P W V A Q N Y K L N
O H T R Z E G E H G A R I K B U E D L Z T L K O
X S K W G R V Q L K D Z H I D F W F U O I G N I
R F Q K A O F H D T W X O J J P I Z F L K X B S
L R A H M D M T V E K A T E T A D E L C Y C Z N
I U C C O G Y J N V Q S L D W Q D X N N H L J E
F R D U E D A T E C H A N G E Y P O B O E X U T
D M D J D S F A I L E D P A Y M E N T F E E Q X
M D S Q J C E X T V A L U E S T A T E M E N T E

Failed Payment Fee
Value Statement
Settlement
Spectrum
Support

One Time Payments
Charge Off
Call Flow
Late Fee
ZenDesk

Due Date Change
Cycle Date
Extension
Auto Pay
Recap