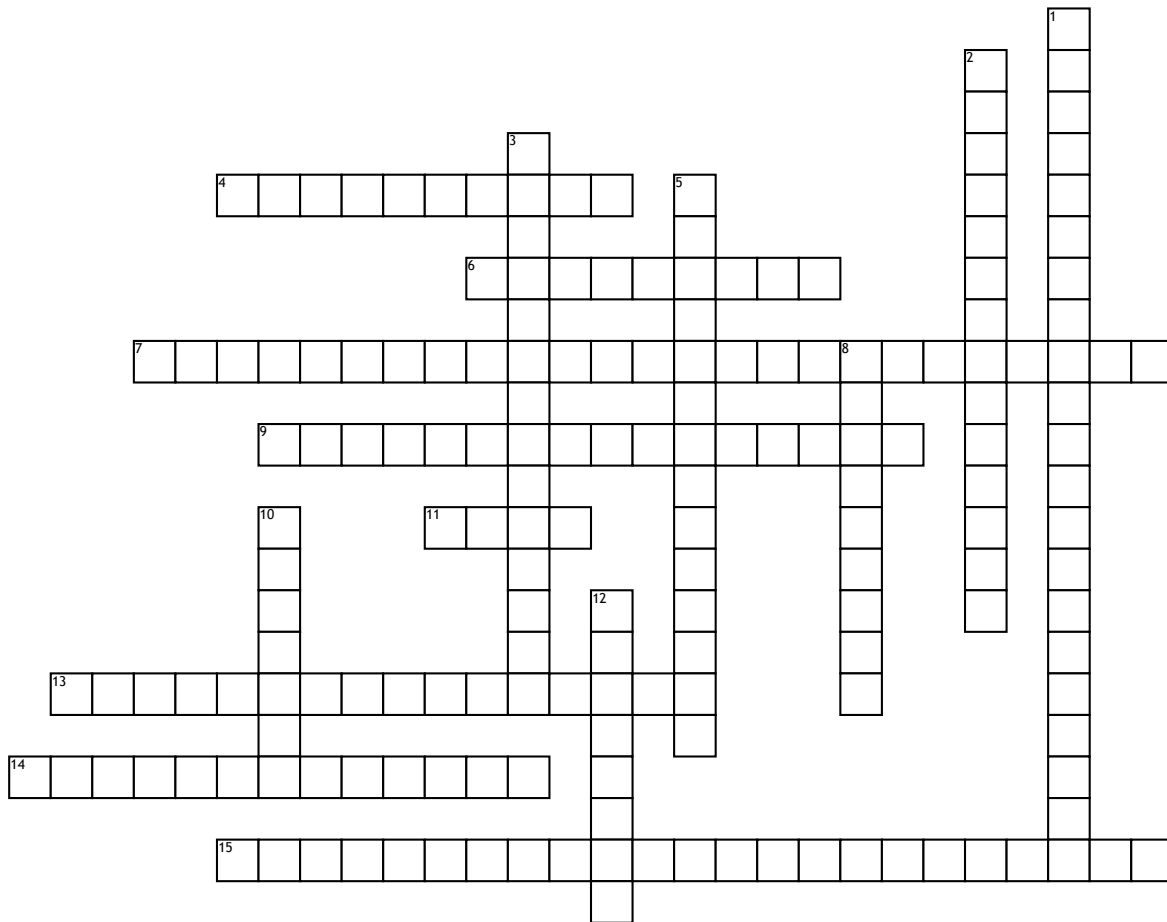


# Quality Day



## Across

4. A documented program that provides a high degree of assurance that a specific process, method, or system will consistently produce a result meeting pre-determined acceptance criteria.
6. Departure from an approved instruction or established standard.
7. What is GMP?
9. Action to eliminate the cause of a detected non-conformity or other undesirable situation. This action is taken to prevent recurrence.

11. All licensed human medicines available in the UK are subject to rigorous scrutiny by the \_\_\_\_\_ before they can be used by patients.

13. A systematic approach to proposing, evaluating, approving, implementing and reviewing changes.

14. Who is the Head of Quality?

15. What is QMS?

## Down

1. What does ICH Q9 explain?

2. Checking or testing that specifications are met.

3. What is a SMF?

5. In order to verify compliance with the principles of GMP for APIs, regular \_\_\_\_\_ should be performed in accordance with an approved schedule.

8. Description of the operations to be carried out, the precautions to be taken and measures to be applied directly or indirectly related to the manufacture of a medicinal product.

10. Who is the most important customer?

12. Who is responsible for Quality?