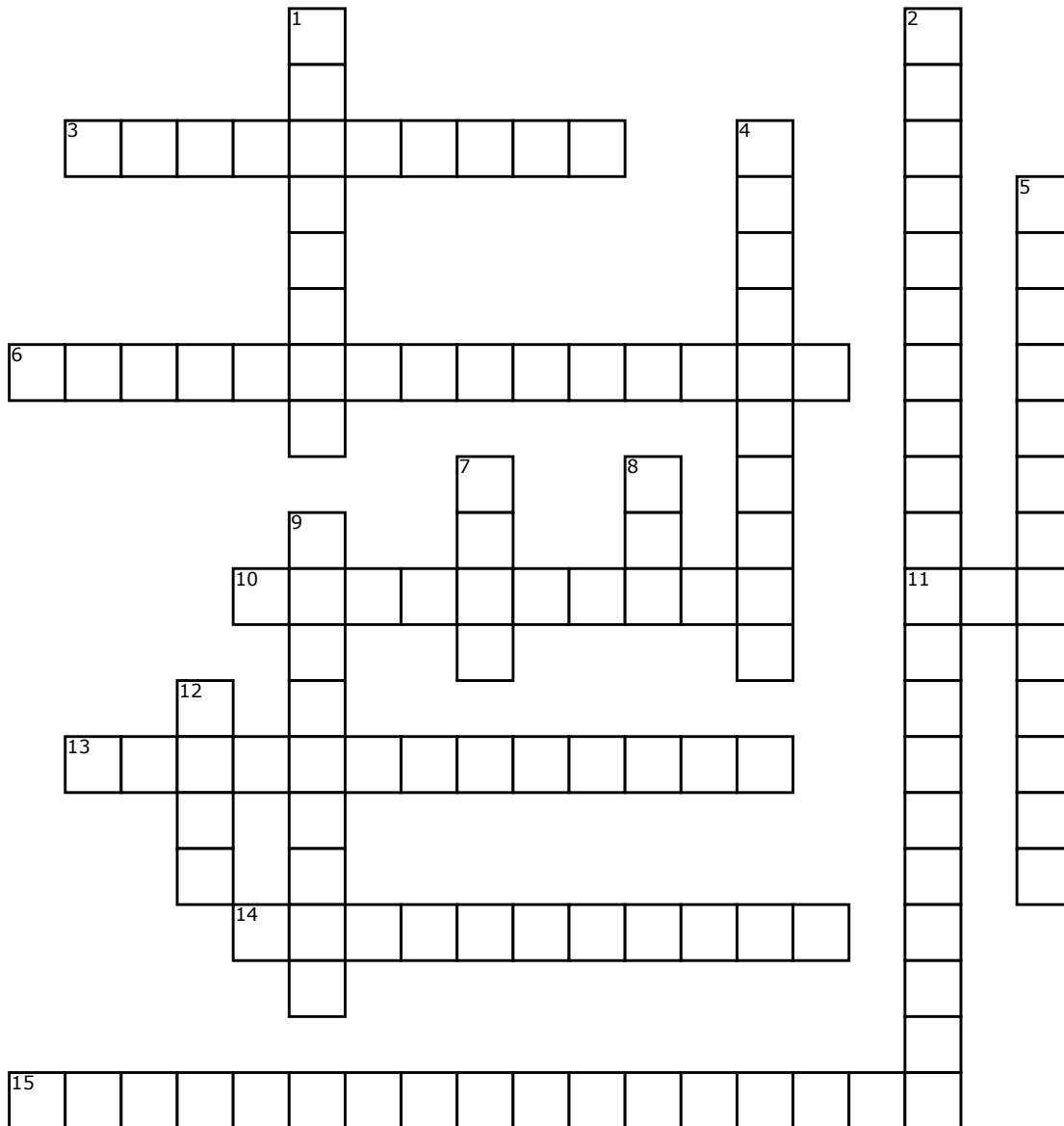


Name: \_\_\_\_\_

# Quality Week Crossword Puzzle



## **Across**

**3.** Action to prevent nonconformities is known as: \_\_\_\_\_ Action

**6.** Associate from an outside company that reviews our quality system prior to NQA audits

**10.** \_\_\_\_\_ Action: taken to eliminate the cause of non conformities and potential nonconformities to prevent recurrence

**11.** Quality certification held by MTI: \_\_\_\_\_ 9001:2015

**13.** Document where PTM's Quality Policy is stated and PTM's quality system is described

**14.** Sets of graduations to indicate values or positions that verify the accuracy of a gage

**15.** 1 of PTM's Quality Objectives is "No more than 4 \_\_\_\_\_"

## **Down**

**1.** Creating and shipping quality parts is the job of \_\_\_\_\_

**2.** Quality information can always be found here

**4.** \_\_\_\_\_ processes include plating, heat treating, and parts washing

**5.** Product that does not meet specification requirements

**7.** PTM's ERP system

**8.** These charts measure customer concerns, COPQ, on time PPAP, scrap, etc.

**9.** Methods of improving the suitability, adequacy and effectiveness of the Quality Management System:

Improvement \_\_\_\_\_

**12.** Quality certification that PTM recently earned: \_\_\_\_\_ 16949