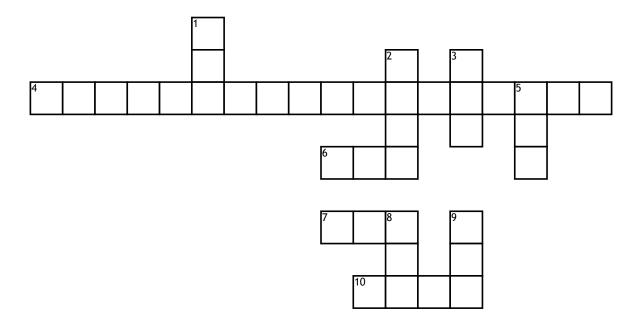
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Regulators, market associations and bodies



Across

- **4.** This body provides free, impartial financial information and education
- **6.** This independent body deals with eligible disputes that cannot be resolved within a specified time period
- **7.** An agency with responsibility for the intelligence and operational response to serious and organised crime
- **10.** The UK's leading general insurance intermediary organisation representing the interests of insurance brokers, intermediaries and their customers

Down

- 1. At Lloyd's this association provides representation, information and technical services to underwriting businesses
- 2. This independent body handles claims where a regulated firm has become insolvent
- **3.** This regulator is responsible for monitoring 'systemically important firms'
- 5. This regulator enforces GDPR
- **8.** An association with one of its aims to be the public voice of the sector, promoting the value of its products and highlighting its importance to the wider economy
- **9.** One of this regulators 3 main objectives is 'competition'.