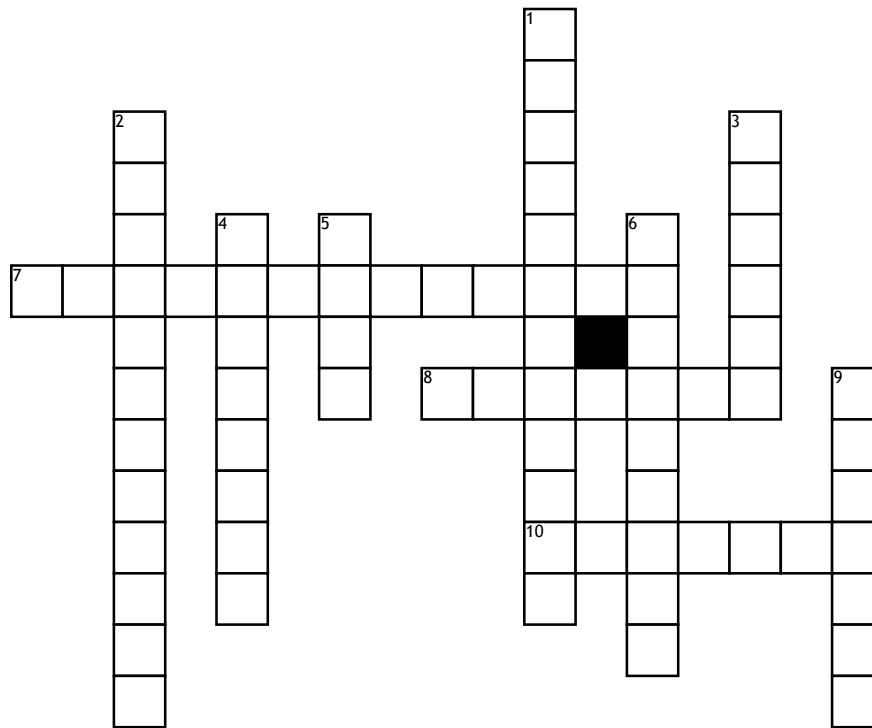


Name: _____

Date: _____

Rehab Week: Quality Crossword Puzzle



Across

7. A formal process by which a recognized body assesses and recognizes that a healthcare organization meets applicable, pre-determined standards.

8. Quality health care is care that is safe, effective, patient-centered, timely, efficient, and equitable.

10. Result of a process, including outputs, effects, and impacts.

Down

1. A medical problem that occurs during a disease or after a procedure or treatment. The complication may be caused by the disease, procedure, or treatment or may be unrelated to them.

2. A process of searching out and studying the best practices that produce superior performance.

3. The avoidance of injuries to patients from the care that is intended to help them.

4. An event or situation that could have, but did not produce patient injury; however, only because of chance.

5. The possibility of suffering harm or loss; danger.

6. a measurable variable (or characteristic) that can be used to determine the degree of adherence to a standard or the level of quality achieved.

9. Something that promotes or enhances well-being; an advantage.

Word Bank

safety

Near miss

outcome

quality

indicator

risk

benefit

accreditation

complication

benchmarking