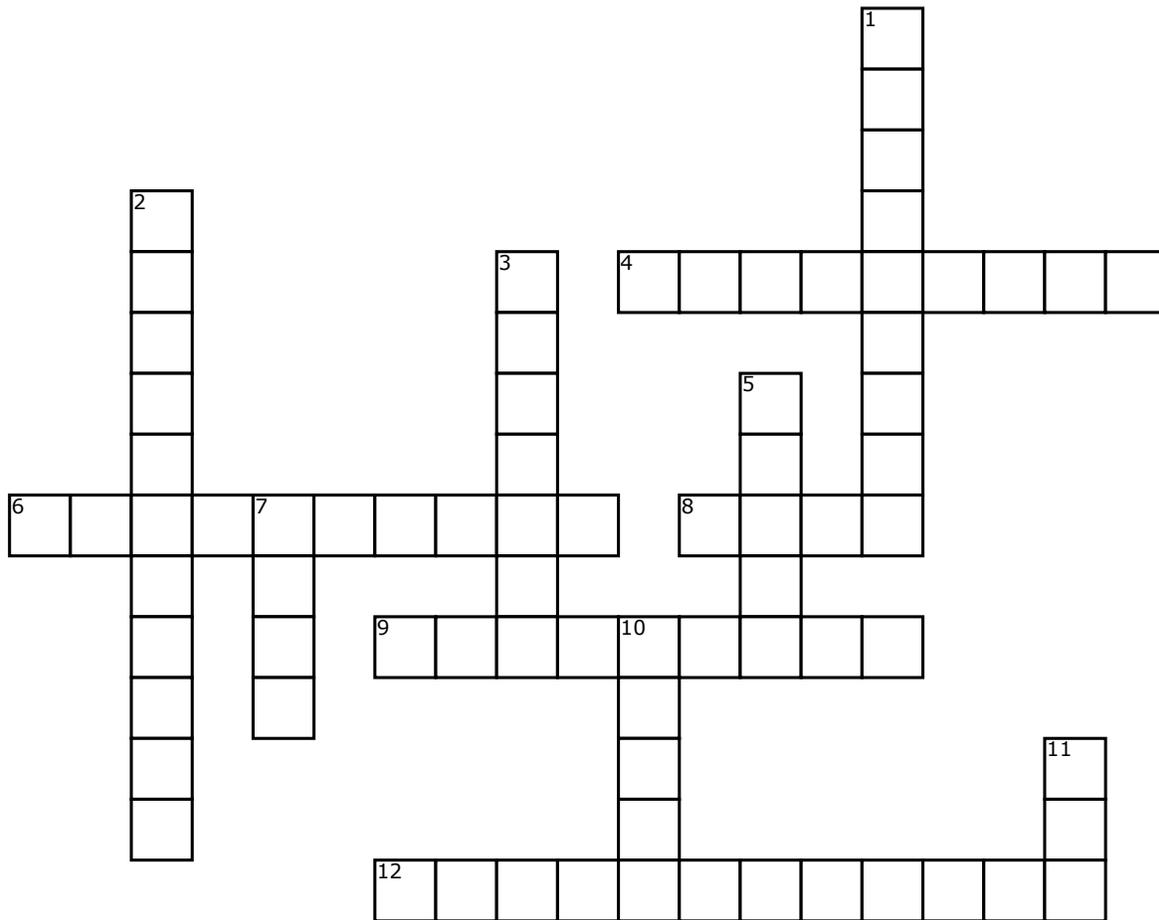


Review



Across

- 4.** What region does Kentucky belong to?
6. How many hours of recording space does Genie have?
8. What region does Nevada belong to?
9. What allows you to trade in at 12m?

- 12.** How many days before installing DirecTV can you have access to watch online?

Down

- 1.** What region does Oklahoma belong to?
2. The main difference between Unlimited & more & Unlimited & more Premium?
3. What region does Michigan belong to?

- 5.** The phone needs to be in what condition to avoid paying full price when trading in?

- 7.** What U-verse plan includes The Movie Channel?

- 10.** How many TVs can you have with DirecTV?

- 11.** If a client calls from Ohio regarding their Telco account about billing questions, what system do we use?