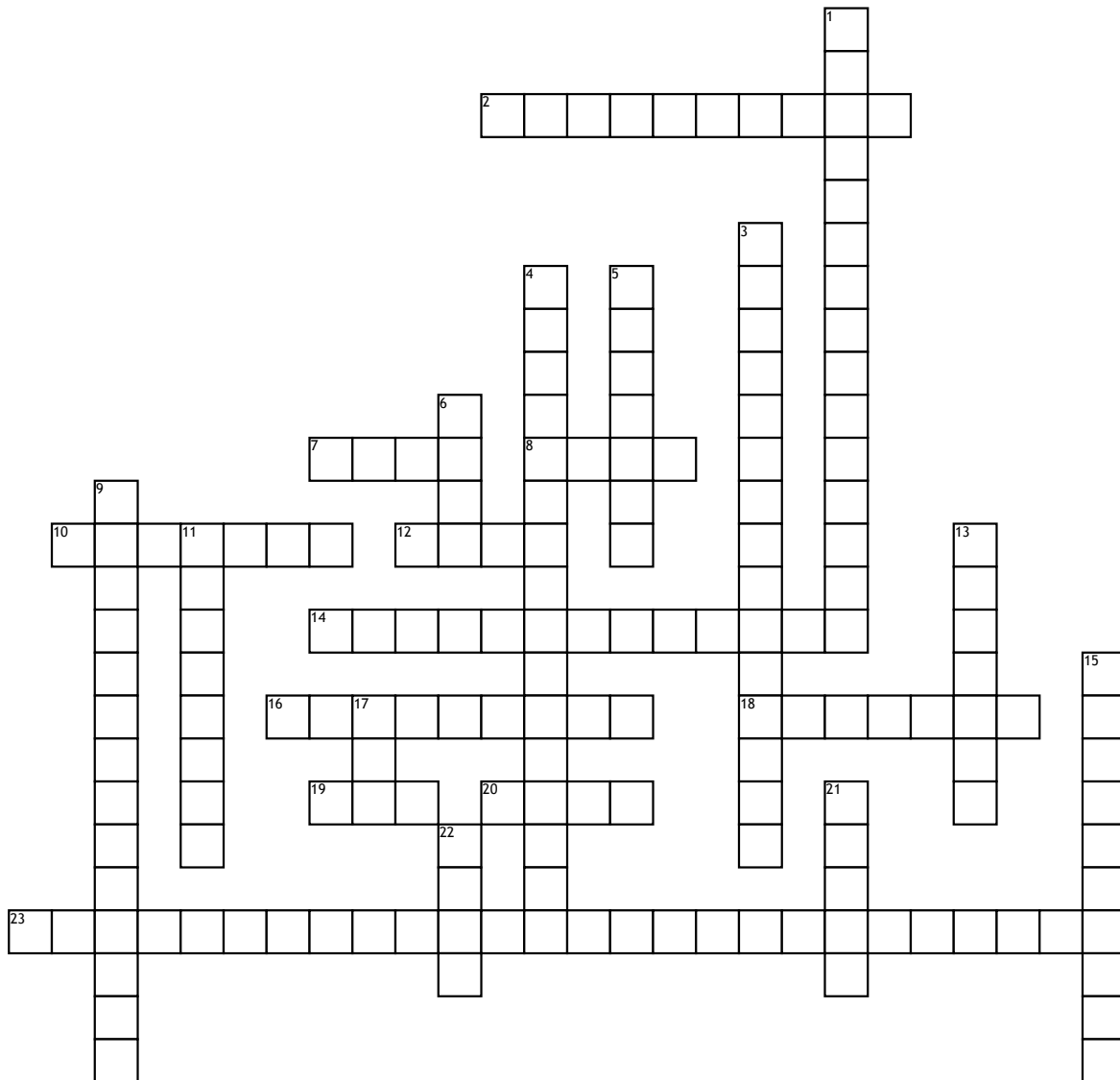# SBO Contact Center

Across

2. How long does it take expense invoices to upload into SAP
7. Web application used to lookup the general journal and unmatched precharge report.
8. T-Code used to locate an invoice for a journal entry or search by document number
10. SAP Long text that let's you know you are looking at a Service Channel Invoice
12. T-Code used to look at purchase orders
14. What does P&L stand for
16. Employed by Walmart
18. T-Code used to look at a stores 5803030 and 5803040 accounts
19. Also known as Business Process Management
20. T-Code used to display a cost center
23. What does the acronym MTR stand for

Down

1. How long does it take purchase invoices to upload
3. What does SBO stand for
4. What does the acronym CFT stand for
5. Account that shows Smart data and recycler data
6. The stores knowledgebase for all things Walmart
9. "report" that shows the store what they have been credited and debited in a month
11. SAP long text that let's you know the document is for a Pre-Charge
13. Account that shows deposit variances, bank adjustments, change order adjustments
15. Application in the wire with articled information for store associates
17. Also known as Systems Applications Procedures
21. Application used to research item cost and retail, research receiving, and verify invoice authorization
22. How do Canadian associates access BPM