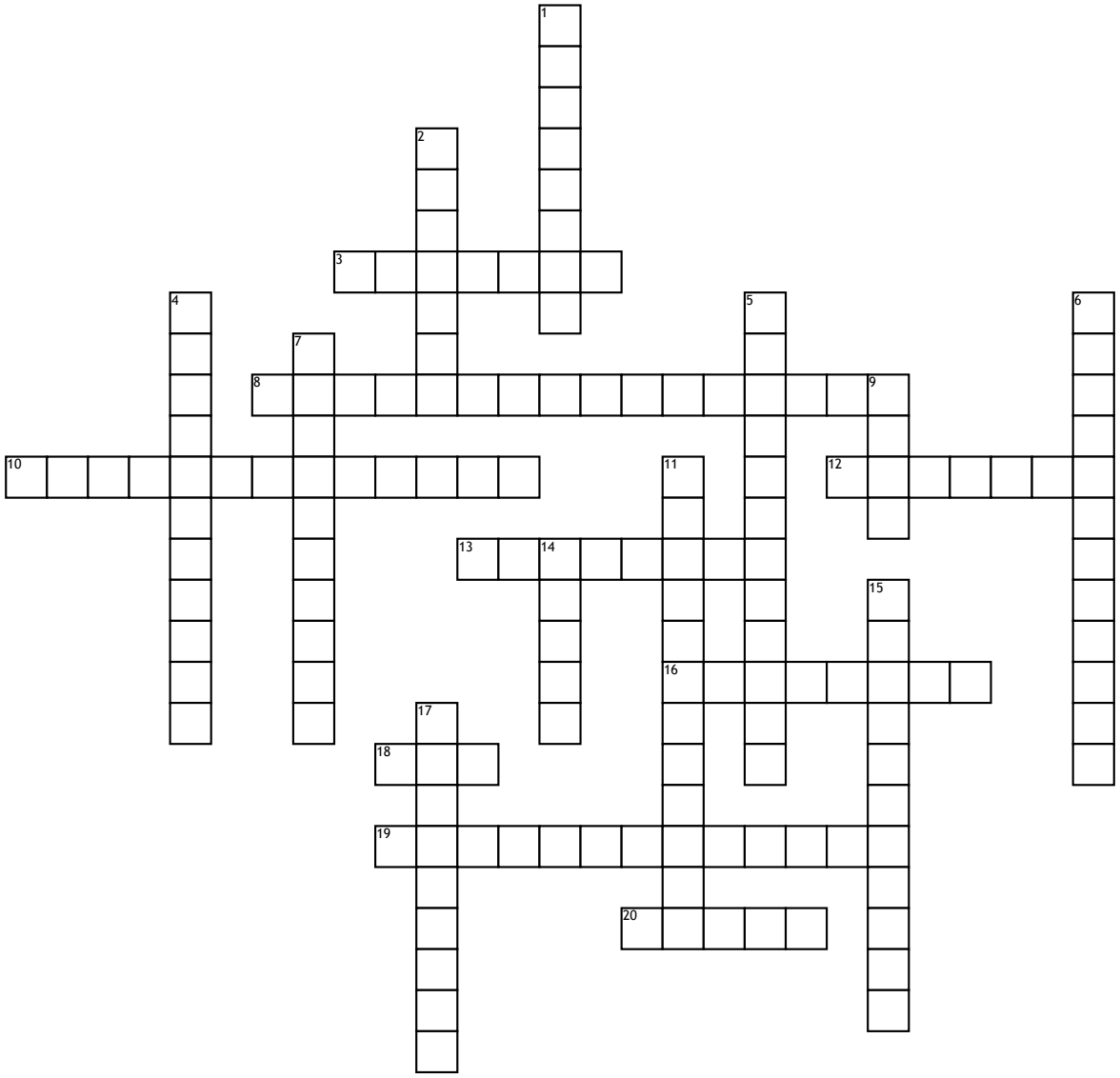
Name: _____ Date: _____

# SCP



**Across**

**3.** at end of call
**8.** Call received
**10.** confirm ? of device
**12.** WW. Collate/Analyse/Locate/de
**13.** within 2 versions
**16.** Accept call on what
**18.** confirm with customer your
**19.** When you are at customer premises/car park
**20.** all exterior panels

**Down**

**1.** Is the ? happy
**2.** fill out what
**4.** button press on HH or Thin Client , start ?
**5.** comms check for
**6.** Who do you call (not ghost busters)
**7.** Accept call on what if HH not working
**9.** not SHA1
**11.** check device on hh app
**14.** if you replaced any parts
**15.** are you working on correct machine
**17.** If its the correct machine press

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