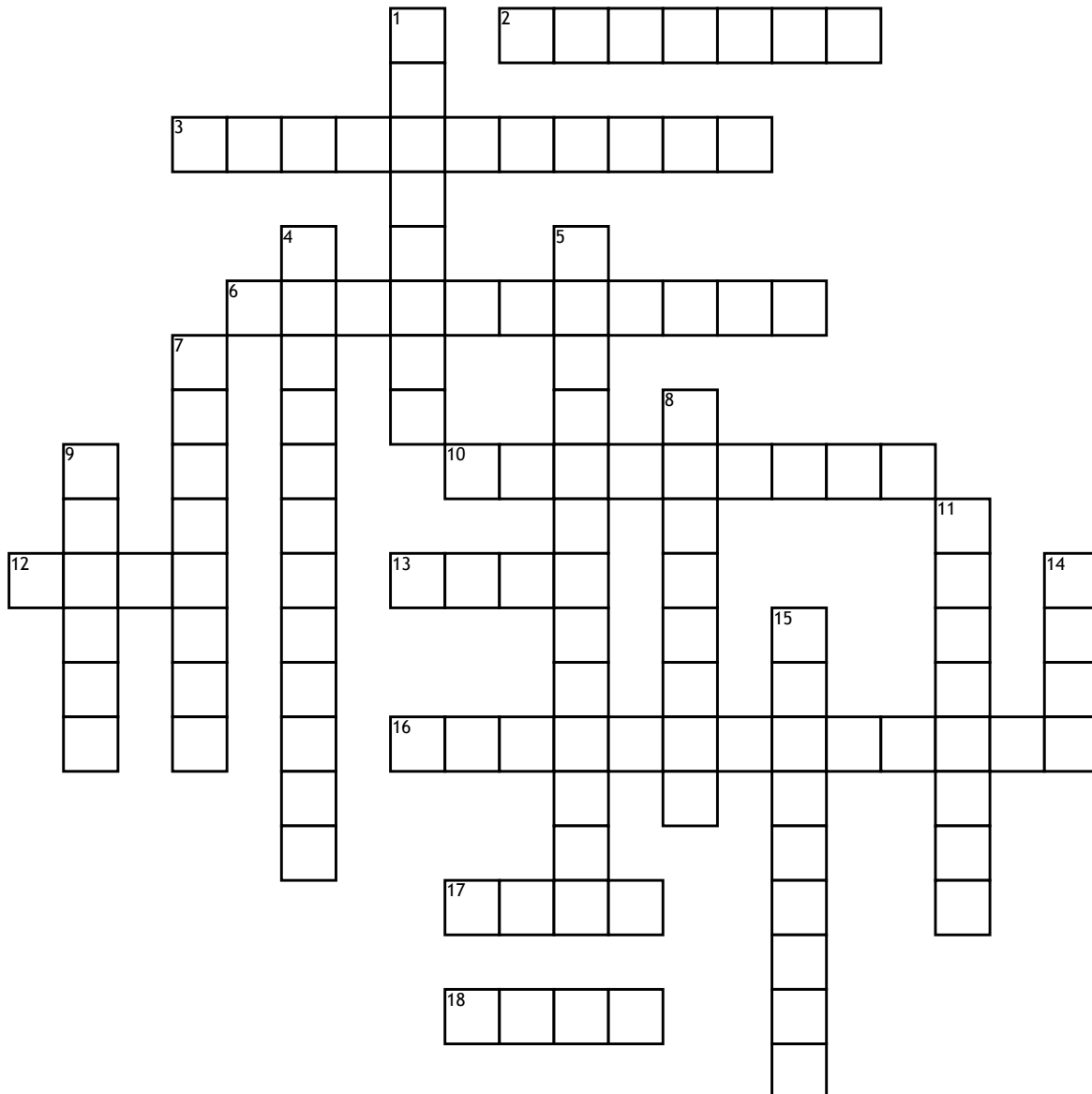


# SERVPRO Know It All



## Across

2. What does our technicians wear to protect a customer's house from outside elements being brought in?
3. What is a loss due to a toilet supply line bursting in the middle of the night?
6. What is SERVPRO's proprietary cleaning solution?
10. What do you use to get water or sewage from an area it isn't suppose to be?
12. What is left behind on someone's personal belongings following a fire?
13. What is the hardest thing to get rid of on your own after a fire?

16. What do you use if you need power and there is not an outlet anywhere near?

17. What causes a lot of physical damage to a home from flames and smoke?

18. What do we used to help purify the air during and/or after an emergency event?

## Down

1. What is used to help dry out an area after a water damage?
4. What is used to help remove moisture from the area after a water damage?
5. What do we use to read the level of moisture in drywall or insulation?

7. What does the average person use to fix something or hold something in place?

8. What do we use to disinfect and sanitize?

9. What do we wear to protect our employees skin while on a job?

11. What do we use to build a containment area?

14. What is a superficial often woolly growth produced especially on damp or decaying organic matter or on living organisms by a fungus?

15. What type of job includes somewhere bodily fluids are needing to be cleaned up?