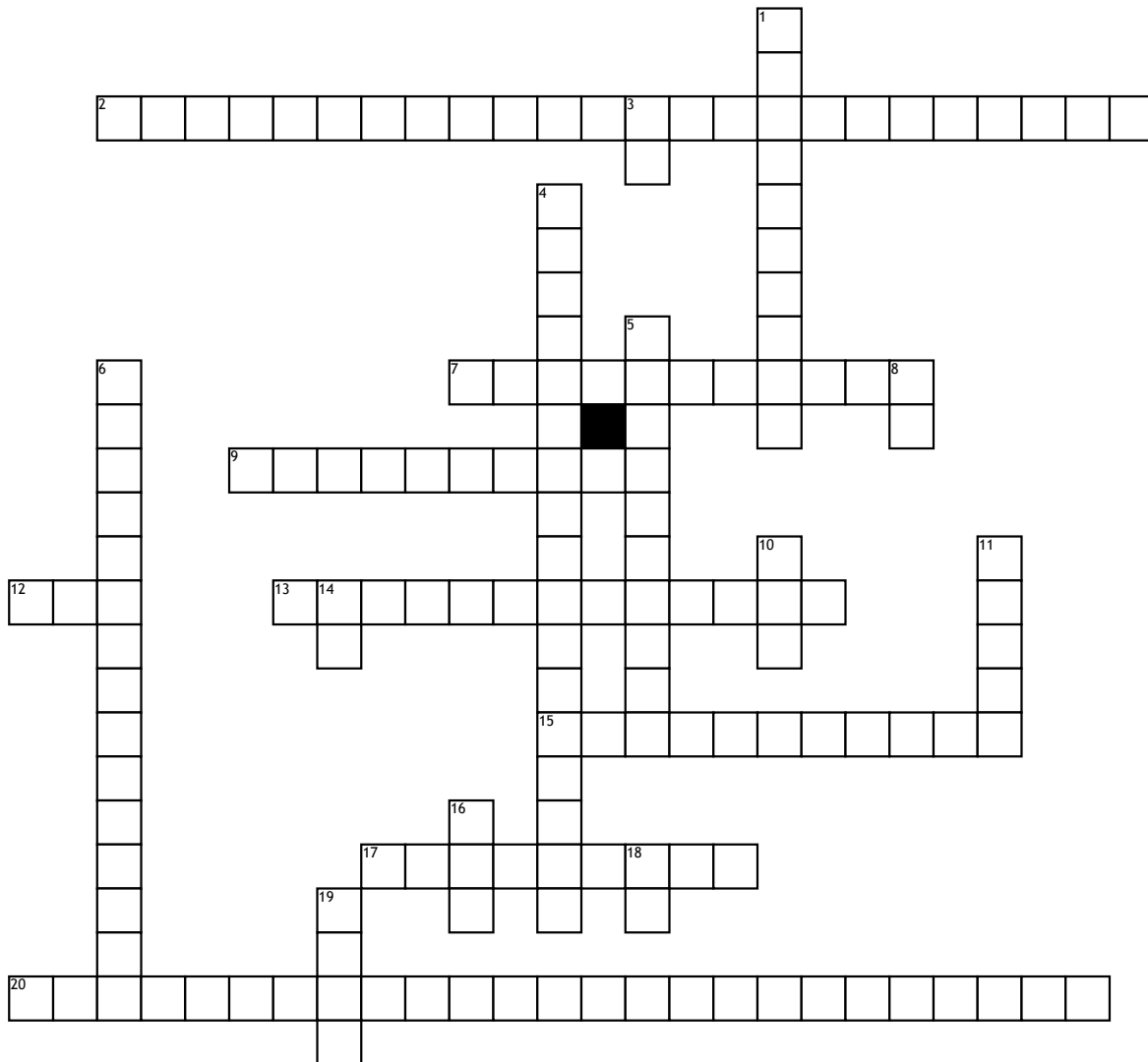


Name: _____

Security Crossword



Across

2. If a client does not have an FA how do we verify them?
7. What do you need to obtain for a stop payment for a blank check?
9. What can be used in the place of FA name for a Travel Flag?
12. Can a client volunteer their FA name?
13. What should you do when you get a DCN call?
15. What is needed to verify an internal employee?
17. If a client cannot provide their 8 digit ML number and it during business hours, who do you reach out to?

20. At what amount do you need a Live Listen for a brokerage to bank money move?

Down

1. What cannot be used as verification for an address change?
3. Do you need a Live Listen when deleting a reoccurring transfer?
4. If a client clicks on a phishing email link what should you do?
5. What is required other than RPIN to complete an Unlike Transfer prior to transferring to POC?
6. What is something you ALWAYS need when verifying a business account?

8. Can a client use their debit card as verification when requesting debit card maintenance?

10. Can you reset a CMA pin with a Branch employee on the line

11. How many failed tokens deem an authentication fail?

14. Can a client volunteer their date of birth and address?

16. Can a client volunteer their account number?

18. Can you reset a Banking ATM PIN with a branch employee on the line

19. If you receive this you do NOT need a red flag