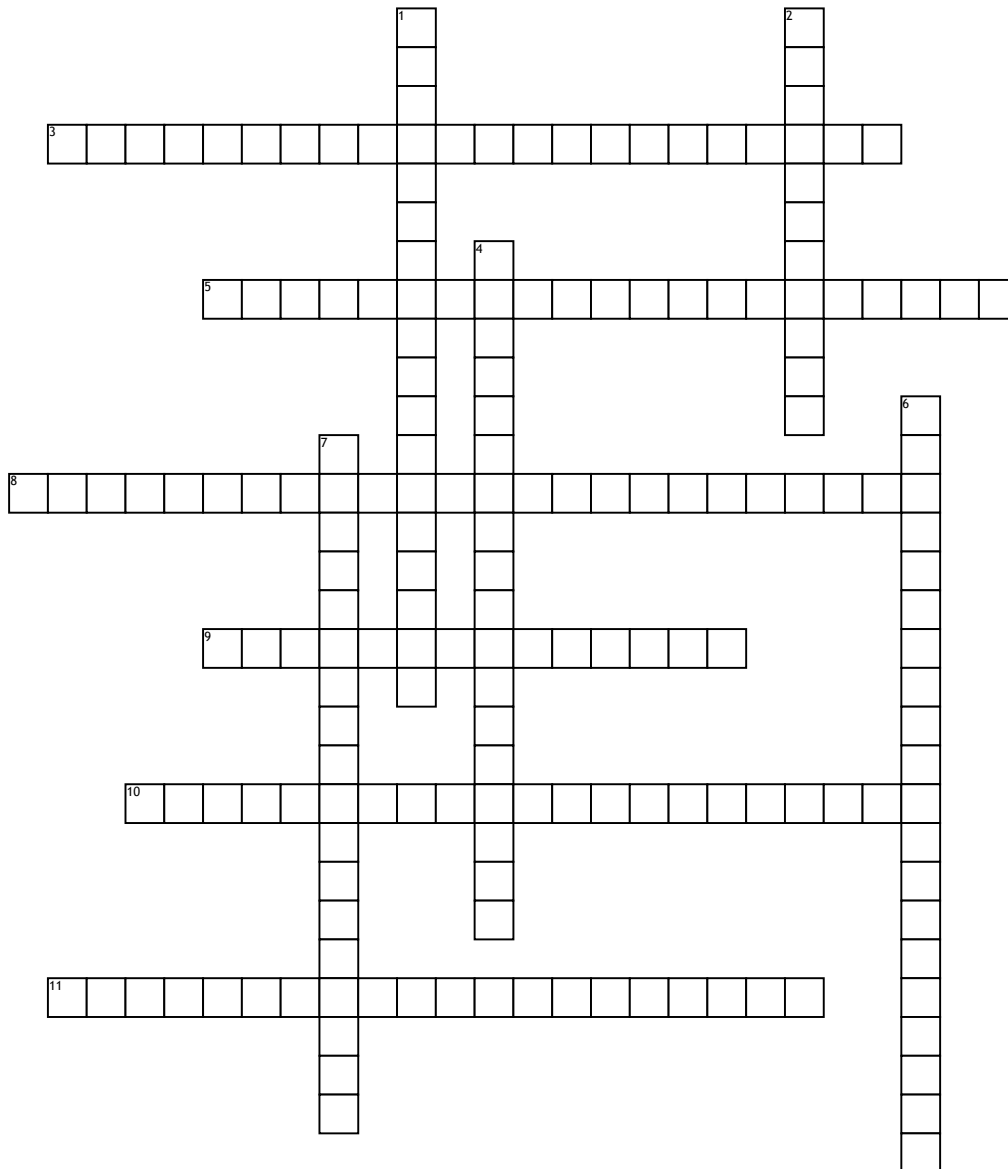


Name: _____

Date: _____

Skills



Across

3. Make positive statement about actual accomplishments, do not lie or exaggerate, say in a pleasant tone of voice "I'm proud of...", Don't brag

5. Look at the person, Use a clear voice, Respond to questions factually and completely, Do not leave out details or facts, Truthfully take responsibility for any inappropriate behaviors

8. Wait until the adult has free time, Look at the person, Wait for acknowledgment, Appropriately ask to talk, Discuss positive activities, Do not seek attention by whining or begging

9. Obey request to stop a negative behavior. Refrain from teasing, threatening, or making fun of others. allow others to privacy. get permission before using a person's property. do not damage or vandalize property. Refrain from conning or persuading others into breaking rules. avoid acting obnoxiously in public. Dress appropriately in public

10. Look at the person, Say OK, Don't argue, If given instructions or suggestions on how to correct the situations follow them.

11. Look at the person, Listen to the level of your voice, Lower your voice if you are loud, speak slowly and think about what you want to say, Concentrate on making your voice calm or neutral, avoid shouting or whining

Down

1. Look at the person, Remain calm, Use a pleasant tone of voice, acknowledge the decision by saying OK, If you disagree do so at a later time, Refrain from arguing

2. Look at the person, Say OK, Stay calm, if you disagree ask later

4. Look at the person, Say OK, Don't argue

6. Try not to look at the people who are being distracting, Stay focused on your work, Do not respond to the situation, If necessary report the behavior

7. Look At the Person, say Ok, Do what's been asked, Check back