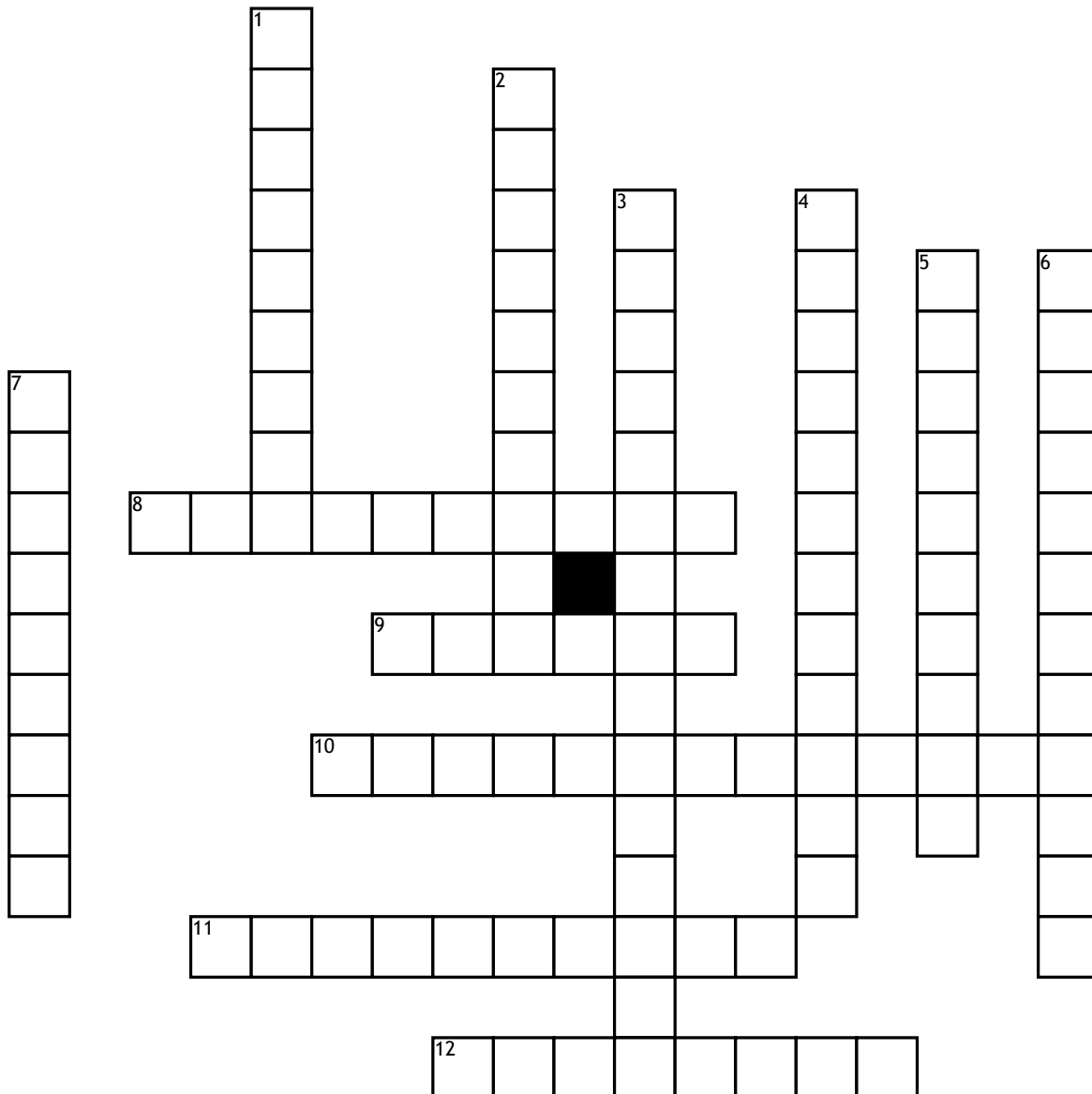


Soft Skills



Across

8. Intense and eager enjoyment, interest or approval

9. Hard skills get you the job but soft skills will help you

10. The imparting or exchanging of information or news

11. The ability to assess and initiate things independently

12. The combined action of a group of people especially when effective and efficient

Down

1. The most important thing you can do during a critical conversation is to not pass

2. Employees who organize their time well are able to effectively

3. The competence or skill expected of a professional

4. Studies have shown that more than half of communication is conveyed through?

5. The action of leading a group of people or an organization

6. The ability to make decisions quickly and effectively

7. When someone is speaking instead of thinking of your response you should be