

Soft Skills

Across

7. act in a way that shows you care about someone's feelings and well being

8. being dependable, making good choices, and taking accountability for your actions

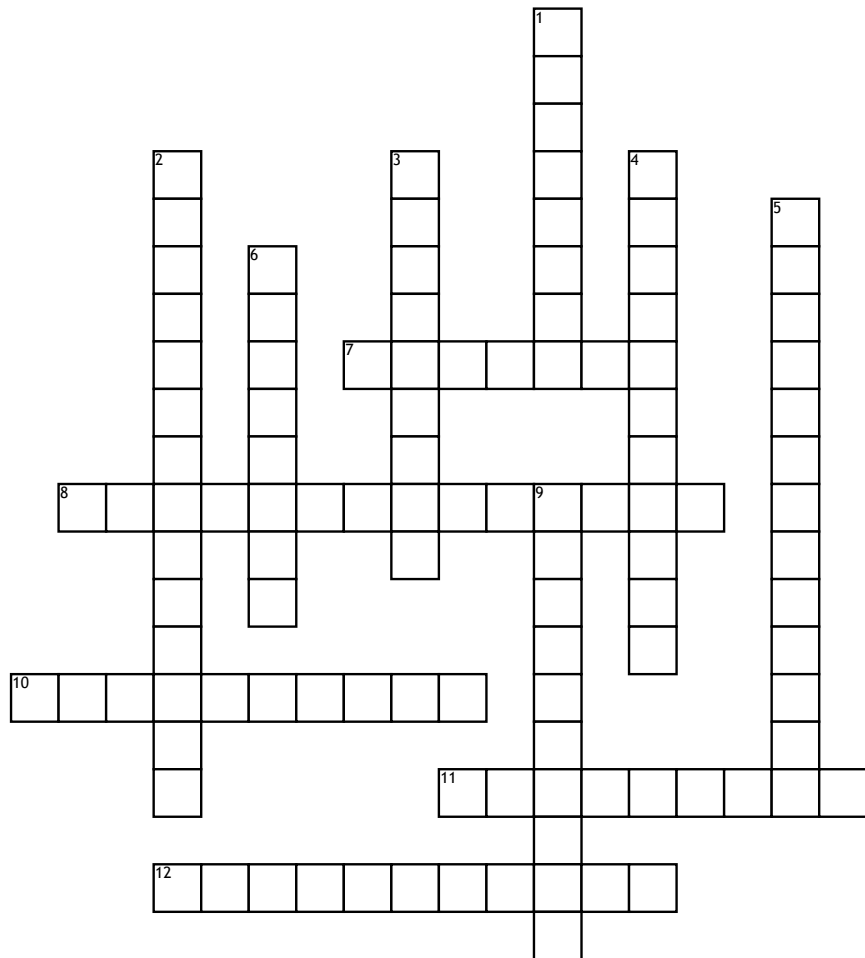
10. reasons someone has to act or behave in a particular way

11. alert and ready to hear something

12. adjust to changes quickly

Down

1. the capacity to accept or tolerate delay, trouble, or suffering without getting angry or upset



2. ability to solve problems in an effective and timely manner

3. desire or determination to work hard

4. through discussion, reach a compromise or agreement

5. abilities you use when giving and receiving different kinds of information

6. combined action of a group of people

9. skill used when motivating a group of people to achieve a common goal