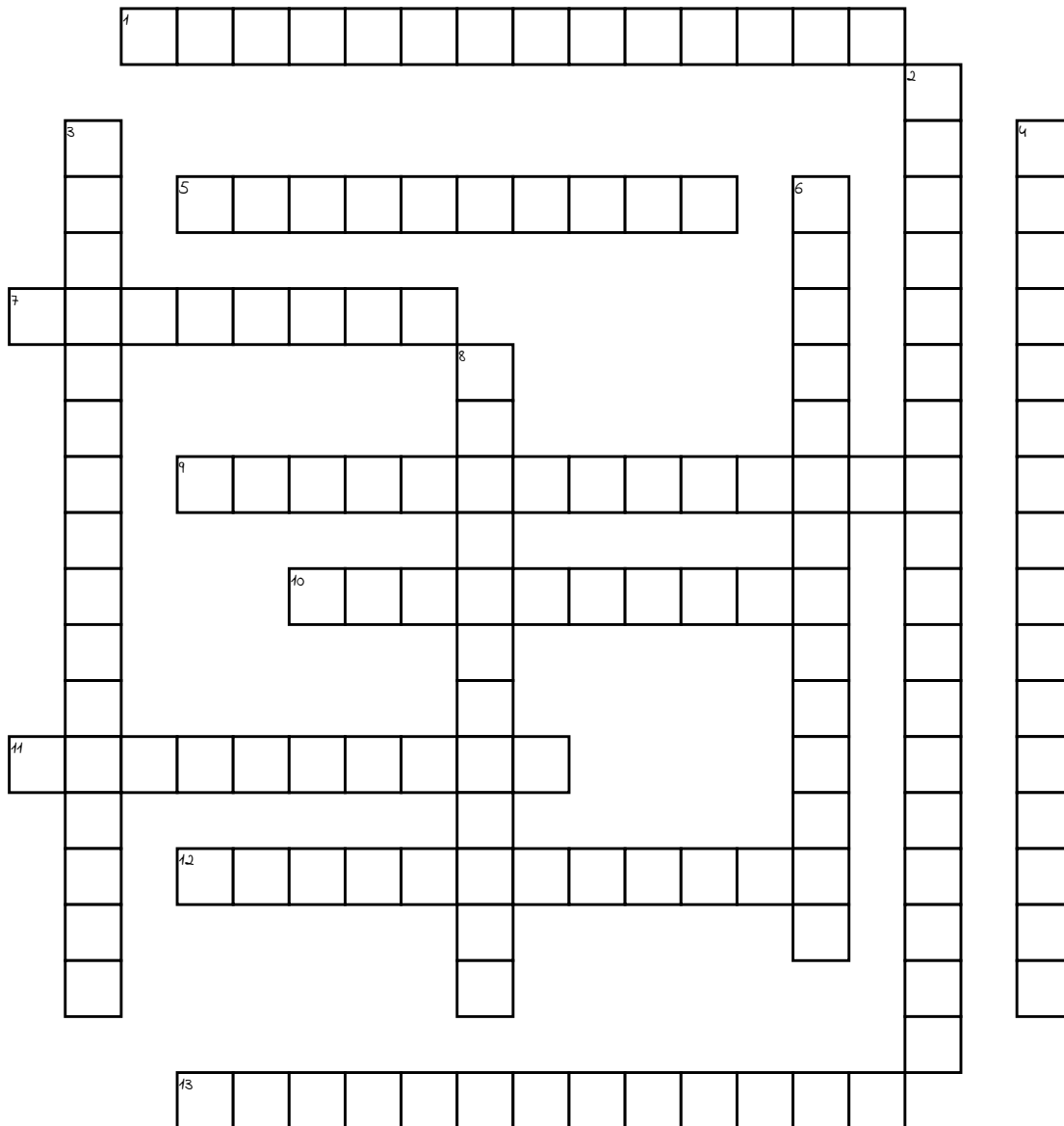


Name: _____

Date: _____

Soft skills



Across

1. Making decisions with the best information given, that is right for you
5. The use of imagination or original ideas
7. Combined efforts and/or actions of a group to achieve a common purpose or goal
9. Using your time wisely

10. The role of specific knowledge and abilities to perform the job duties

11. The art of moving a group of people to act towards a common goal

12. An efficient and orderly approach to tasks

13. Successfully sharing ideas and emotion and/or exchanging information

Down

2. The practice of being able to identify and handle conflicts sensibly, fairly, and efficiently
3. A method of limiting stress
4. Looking for solutions with an open mind
6. The process of finding solutions to a difficult issue
8. Being able to adjust to new conditions