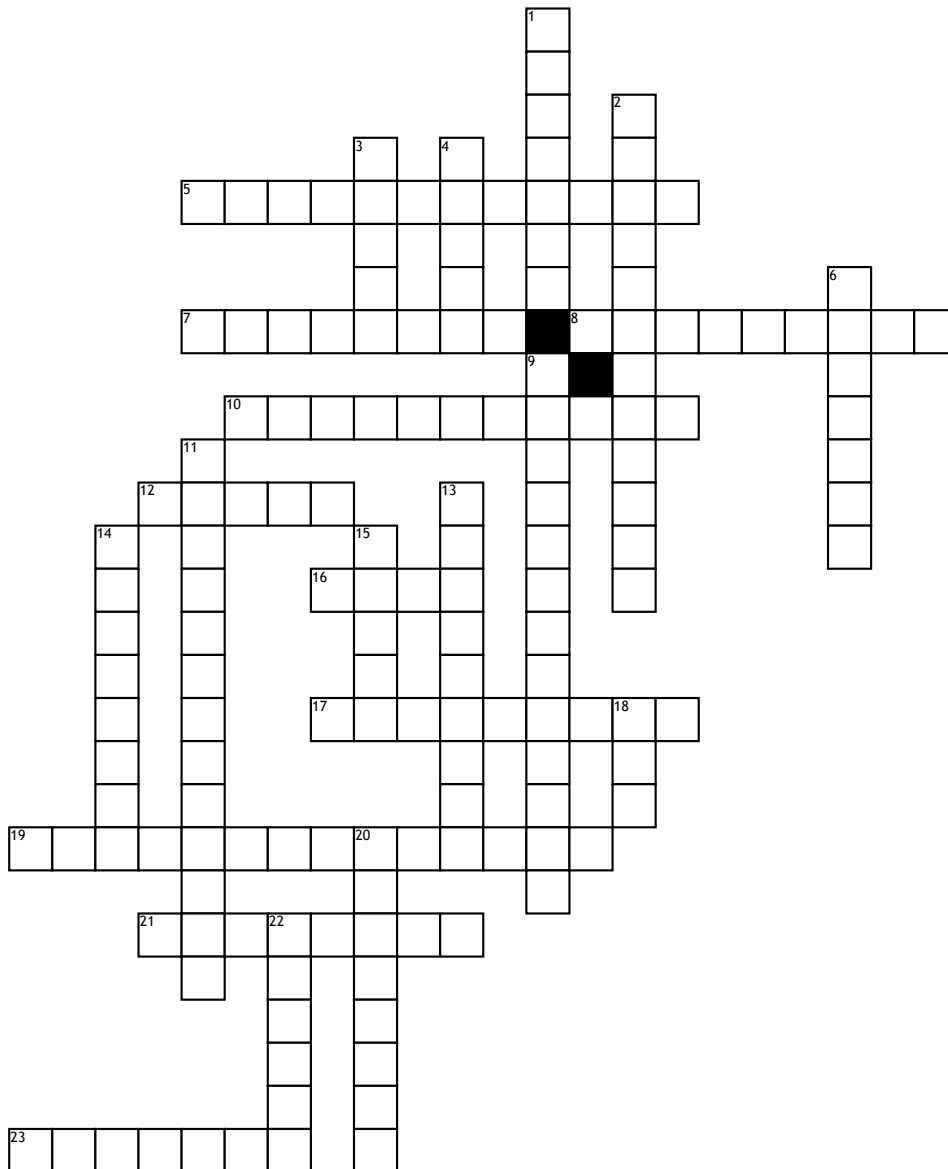


Specialist Word Game



Across

5. We should confirmed this atleast twice on calls.
 7. This action pack game will be live in florida properties soon
 8. A type of table game
 10. We should make sure we are booking these cross property correct
 12. A monthly incentive for meeting the minimum criteria
 16. We often take request for them
 17. We should never blind transfwr to the

19. When you successfully close one sell, we should go after
 21. This site has the most up-to- date info
 23. Often forgotten product, guest who are visiting the pool would enjoy
Down
 1. Monthly review of calls
 2. It is important we review this policy with any reservation
 3. To better assist the guests
 4. A parking option
 6. A service at the Spa

9. Some AAA offers are
 11. A hotel offer for casino guest to come and play is called what type of stay
 13. Wholesales, failovers are all grouped under
 14. A skill we should not transfer to.
 15. Texas Hold'em is a form of this game
 18. An example of a cross sell
 20. This task is a form of an audit
 22. some days agents can incur double