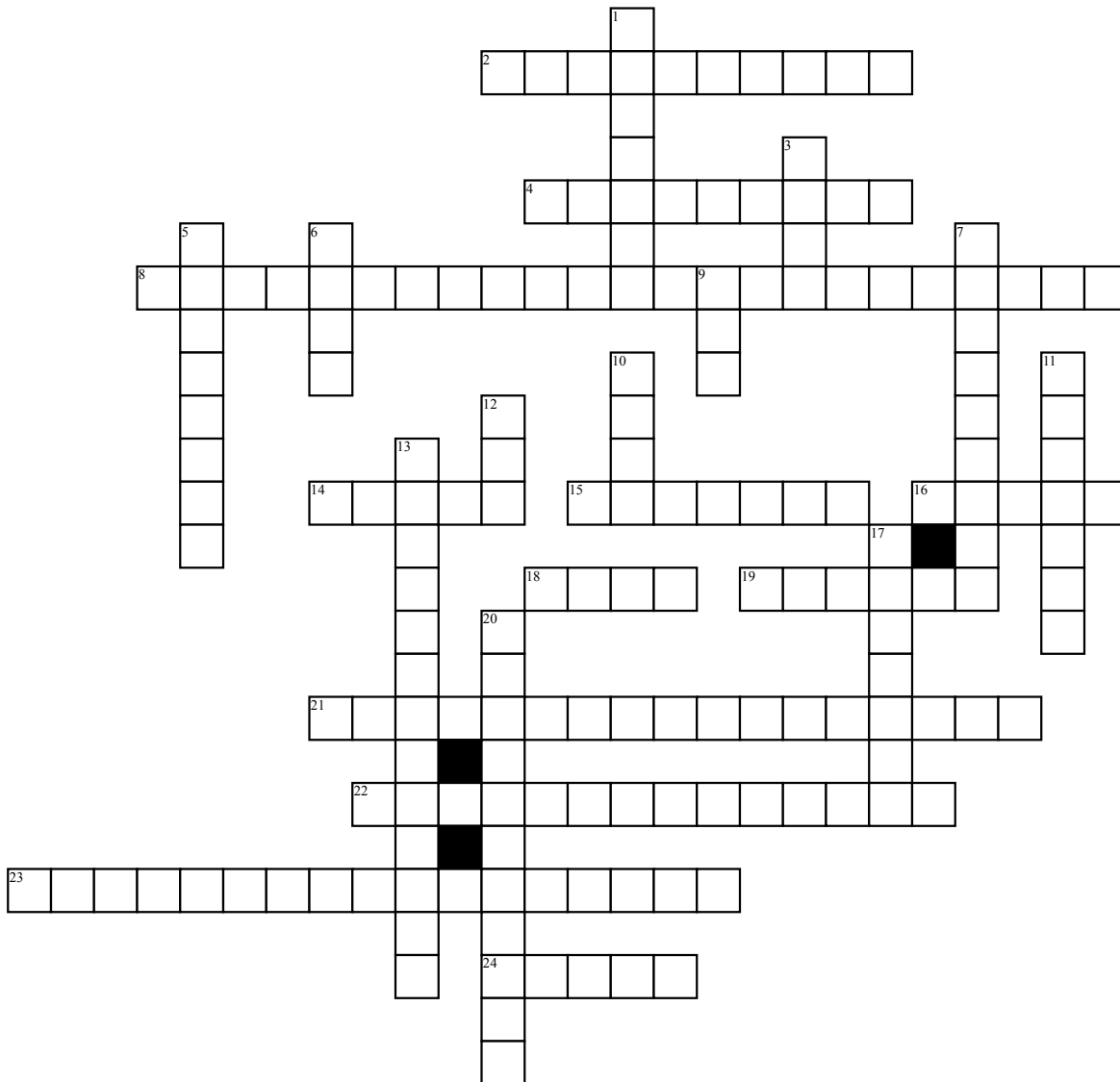


Super Squad Team



Across

2. Judy is our?
 4. Where can we see our resolved cases and Active cases?
 8. CDC stands for?
 14. Where do we go to meet with our co-workers
 15. Where do you go to practice incoming calls ?
 16. What do we answer questions about?
 18. What's the first thing you ask a caller?
 19. Where do you clock in and out to get paid?

21. What does PR stand for?
 22. How long do we get for our morning and afternoon breaks?
 23. What vaccine requires only 1 dose?

24. How many places do we provide for the client to get a vaccine?

Down

1. Where do you go on ques?
 3. What do you do after entering clients information?
 5. What do you use to find a PR?
 6. How do we give the client the locations if they have a smart phone?

7. Who do we go to for technical problems ?

9. What system lets you access Maximus?

10. What was the name of our Trainer?

11. What system let's you access CRM Production

12. Abbreviation for Amazon Workspace

13. What Web site can help you find a vaccine location near you?

17. What do we need to find a vaccine near a caller?

20. Where do you find SOP's and Job Aids