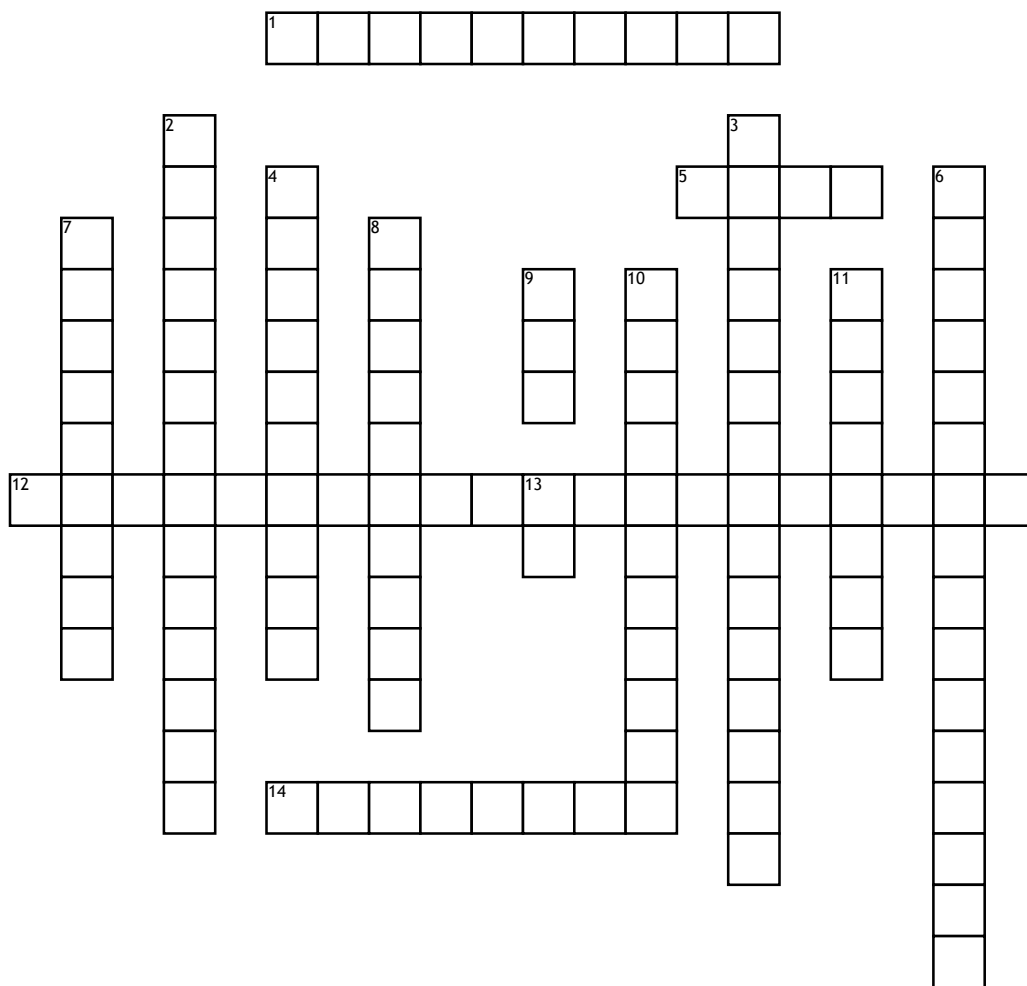


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# TTY/TDD In-Service Training June 2020



## Across

1. Physical or mental impairment that limits one or more major life activities

5. TTY/TDD abbreviation for breathing

12. Visual language based on hand and body gestures

14. American Sign Language communicated through written word (2 wds & abv)

## Down

2. Caller to speaks to call taker but reads the response from the TTY/TDD display (3 wds)

3. One way to recognize a potential TTY/TDD call (2 wds)

4. Five-bit encoding scheme represents text & digits

6. Caller will type their words but listen to the response

7. Where you access the TDD application in the ECC

8. A cause of hearing impairment (2 wds)

9. What is a device with a keyboard and display used to communicate (abv)

10. The ADA requires PSAPs to provide direct, \_\_\_\_\_ (2 wds) to their services for people with disabilities using a TTY/TDD

11. Individuals using a TTY/TDD who feel discriminated against may file these (2 wds)

13. To indicate it is the other user's turn to type, insert this abbreviation at the end of the statement

## Word Bank

Voice Carry Over  
disability  
Inform911  
Head Injury  
TDD

Electronic Tones  
Hearing Carry Over  
equal access  
Baudot Code  
ASL Gloss

American Sign Language  
GA  
Law Suits  
Blow