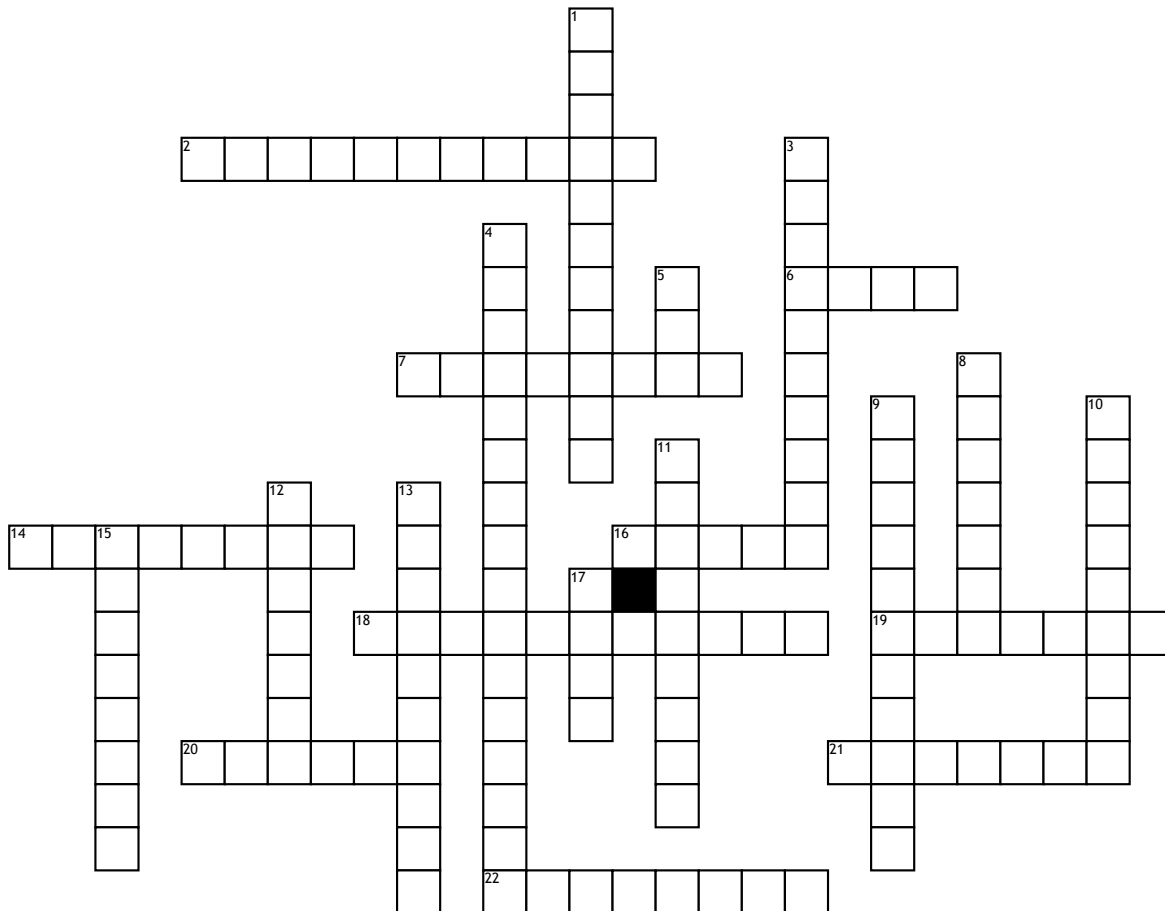


Teller Controls



Across

2. Fourth regulatory item that Branch Operations is looking for during a review. (6)

6. If a member opts out of Courtest Pay, how many fees can be reversed on their second request? (5)

7. What is the GL short name for an ATM fee reversal? (5)

14. Which contribution code do you use when reversing IRA Maintenance fees? (5)

16. Photocopied ID's must be _____ on all sides to the back of the voucher. (3)

18. Audits must be completed under _____ . (3)

19. Branch Ops will be looking to see if _____ forms and procedures are being used and followed. (6)

20. If status is blank and Date Retired reads _____ , it is okay to negotiate the check. (1)

21. Sixth item in a daily work brick. (3)

22. How much can a Teller III reverse in fees? (5)

Down

1. If a recent check deposit is the source of funds for a wire transfer, you must pull a copy of the check from OnBase and include it when faxing the _____ to accounting. (2)

3. Third item in a daily work brick. (3)

4. To find out which countries are restricted for sending Western Unions, you can check the _____ website. (2)

5. Non-members are subject to _____ requirements. (1)

8. What is the GL short name for a courtesy NSF fee reversal? (5)

9. Branch Ops will be looking for teller _____ through teller levels. (6)

10. How long must a member opt out of Courtesy Pay if they wish to have fees reversed on the second request?(5)

11. All other teller's work must be audited at least _____ , more often if deemed necessary. (4)

12. To do a cash advance for a non-member, you must take the _____ to a supervisor for OFAC review. (1)

13. _____ is only needed if the transaction exceeds \$10,000. (1)

15. Who can reverse Inactive Account/ No Current Address fees? (5)

17. To issue a replacement check, which GL account do you place the on-us check in? (1)