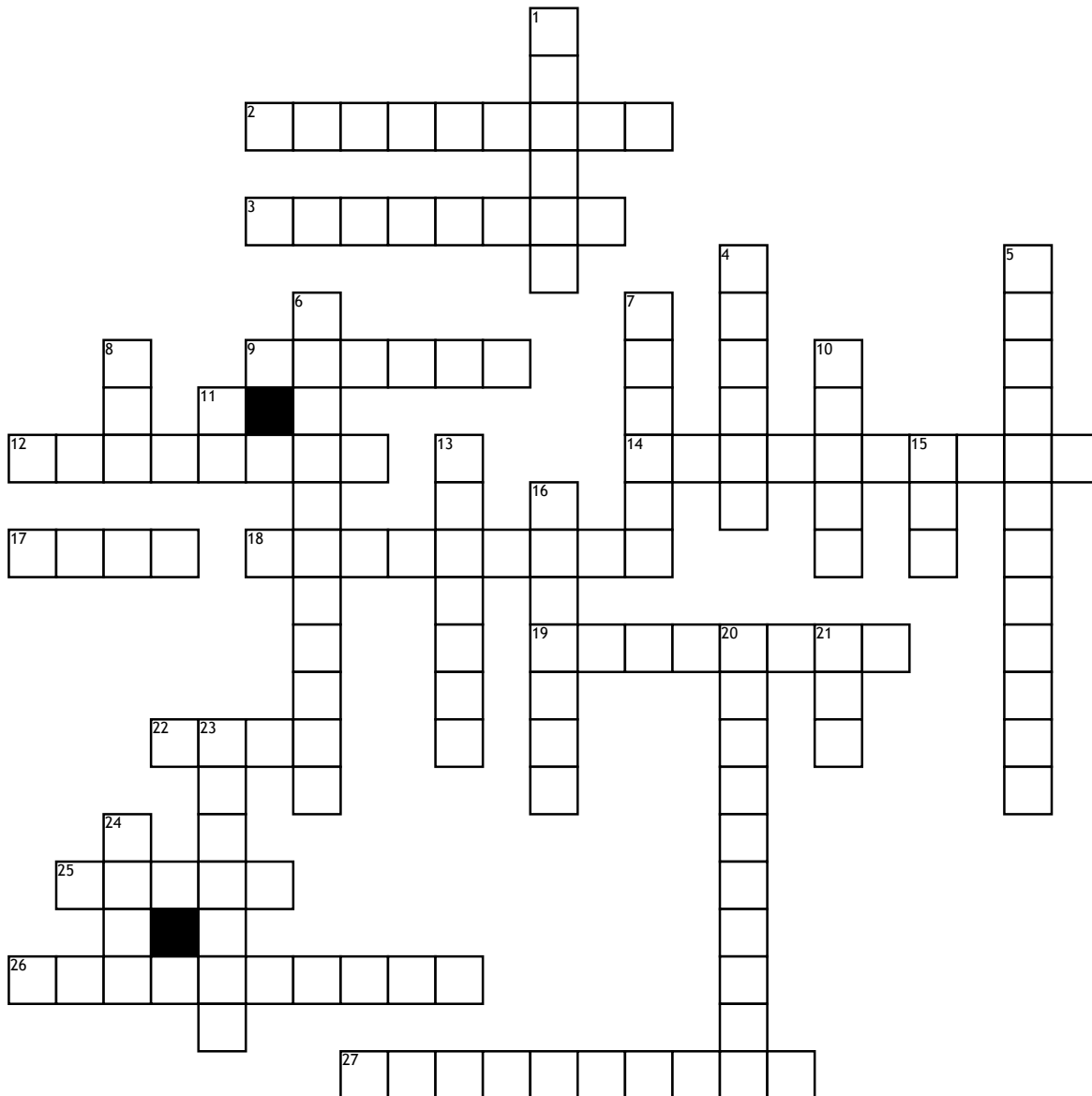


Name: _____

Date: _____

ThankYou



Across

2. Once your order is placed it cannot be changed, _____, or returned!

3. Our rewards Program.

9. _____ are valid for 180 days.

12. What code do we use to adjust points on a members account?

14. Where do you click to see a members SSN?

17. The System you use to check an account.

18. What department has different gift cards members can go through?

19. What site was the ThankYou program at previously?

22. What tier has all taxable points?

25. After closing an account the member has _____ Days to redeem.

26. A member can share a total of _____ thousand points per year.

27. What is the name of our travel partner?

Down

1. What hotel can we transfer points to for some members?

4. I shared my points with my wife how long until they expire? " _____ Days"

5. What is the main screen in CCAP called?

6. What program can we transfer to for Sears accounts?

7. What are you required to do when a member calls and their password is still the last four of their SSN?

8. What department do you contact for assistance?

10. You must be a _____ account holder to combine your accounts.

11. If a member changes their mind on an item they have received can we return it?

13. How must a member be registered as in sawgrass to migrate their account?

15. The system you use to make redemptions.

16. You must have a _____ or prestige account to share your points with a travel loyalty program.

20. You can shop with your points on Amazon or _____.

21. Who can remove suspicious flags from an account?

23. Which store can we currently use our pay with points feature for?

24. Your order will ship in approximately 3-____ Days.