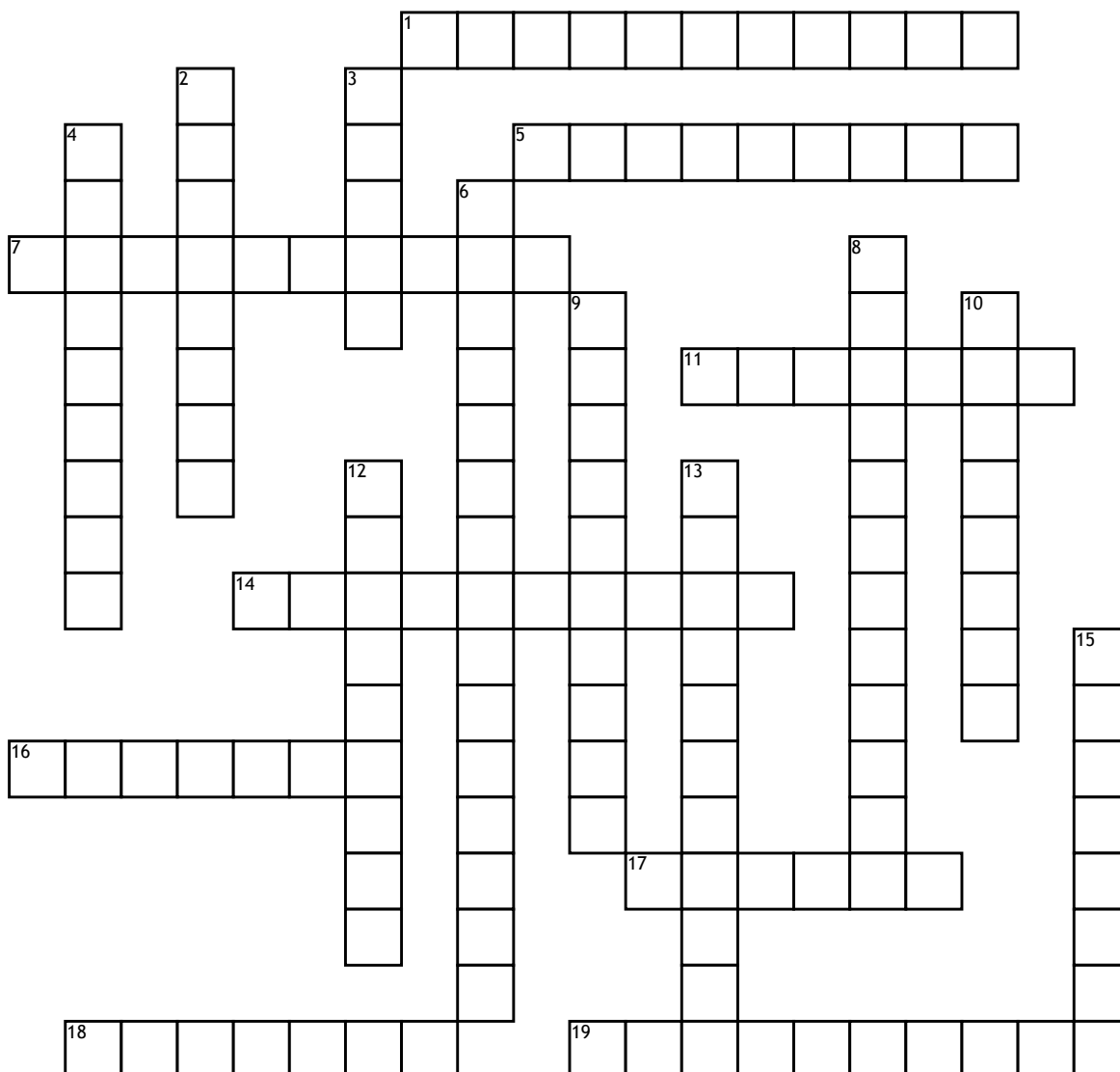


Name: _____ Date: _____

The LeasePlan Way



Across

1. an act of improving or the state of being improved.
5. Our mission is to make fleet management and driver mobility easier
7. uninterrupted in time; without cessation
11. to act on; produce an effect or change in
14. a particular instance of personally encountering or undergoing something
16. to bring into a more desirable or excellent condition

17. not hard or difficult; requiring no great labor or effort

18. character or nature, as belonging to or distinguishing a thing
19. every single thing or every particular of an aggregate or total; all

Down

2. a person who purchases goods or services from another; buyer; patron
3. a central point, as of attraction, attention, or activity
4. familiarity or conversance, as with a particular subject or branch of learning

6. assistance and other resources that a company provides to the people who buy or use its products or services

8. a considerable act of helpful activity; help; aid
9. without difficulties and worries
10. manner, disposition, feeling, position, etc., with regard to a person or thing; tendency or orientation

12. to enable or permit
13. responsible to someone or for some action; answerable
15. the act or process of acquiring knowledge or skill