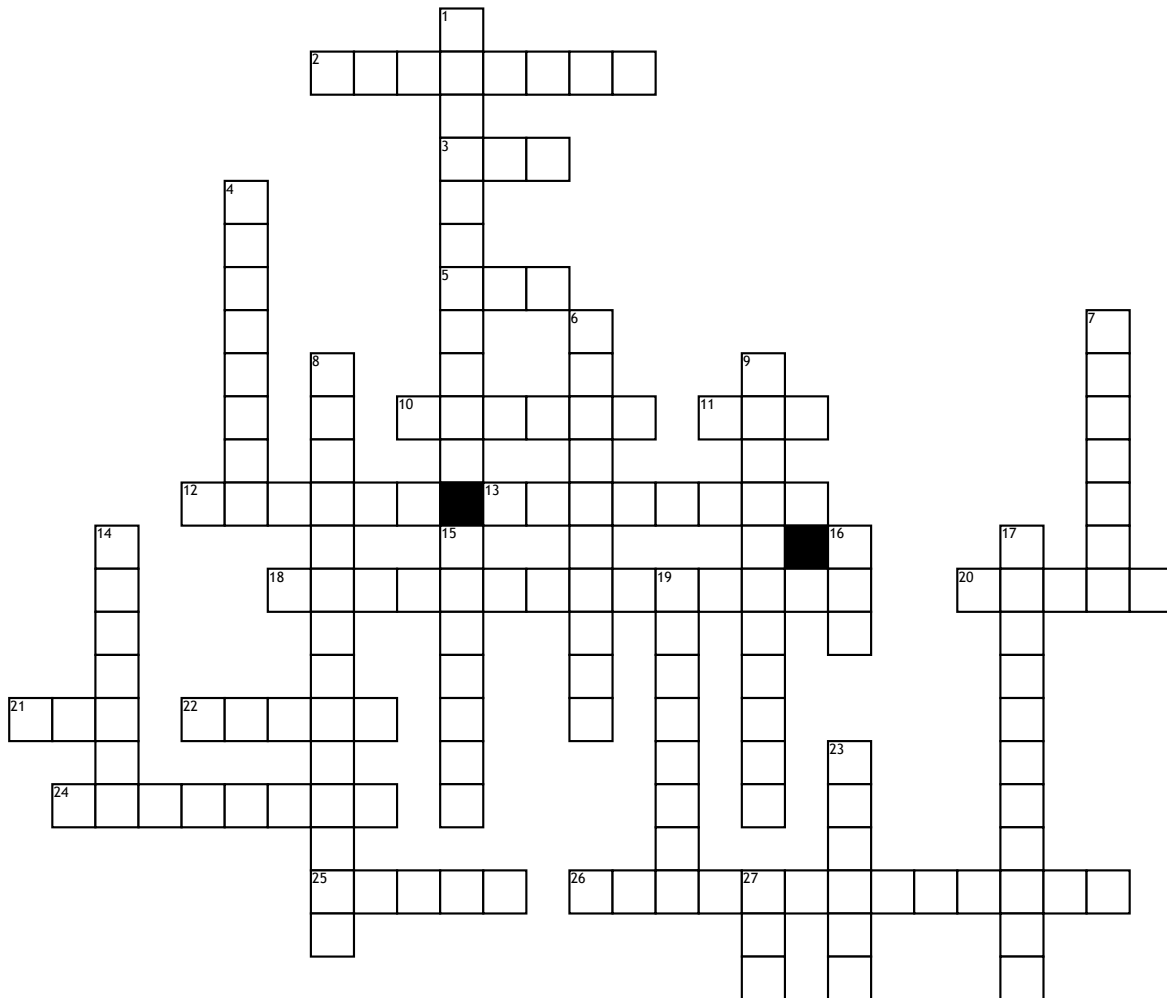


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# The Owl - Part 1



## Across

- 2. Term for labs only in USA
- 3. 1 of 4 items on face of check, abbv.
- 5. Ship to Customer abbv.
- 10. Supply orders are shipped this way
- 11. Report name - check processing of eyeglasses
- 12. Collection company for Eyeglass World stores
- 13. Collections company for Legacy stores
- 18. Vacation currency - list as check on deposit slip
- 20. Debit card refund time in days

- 21. Number of associates it takes to check in today's shipment
  - 22. Non-urgent communication method to RSC & Lab
  - 24. Eyeglasses shipment promise, in days
  - 25. Bulk supply order arrival time in days
  - 26. 2 of 4 items on face of check
- ## Down
- 1. When sending frame to Lab - txfr request term
  - 4. Evelyn prints out each morning
  - 6. Type of check not accepted by AmBest

- 7. Must-see lines when sending frame to lab
- 8. 3 of 4 items on face of check
- 9. Term for Shipment Does Not Reconcile
- 14. 4 of 4 items on face of check
- 15. Collection company for AmBest stores
- 16. Hong Kong Lab abbv.
- 17. Envelope used for lab frame requests only
- 19. Manifest alternate name
- 23. Term for notifying requestor that frame is not in our store
- 27. Mexico Lab abbv.