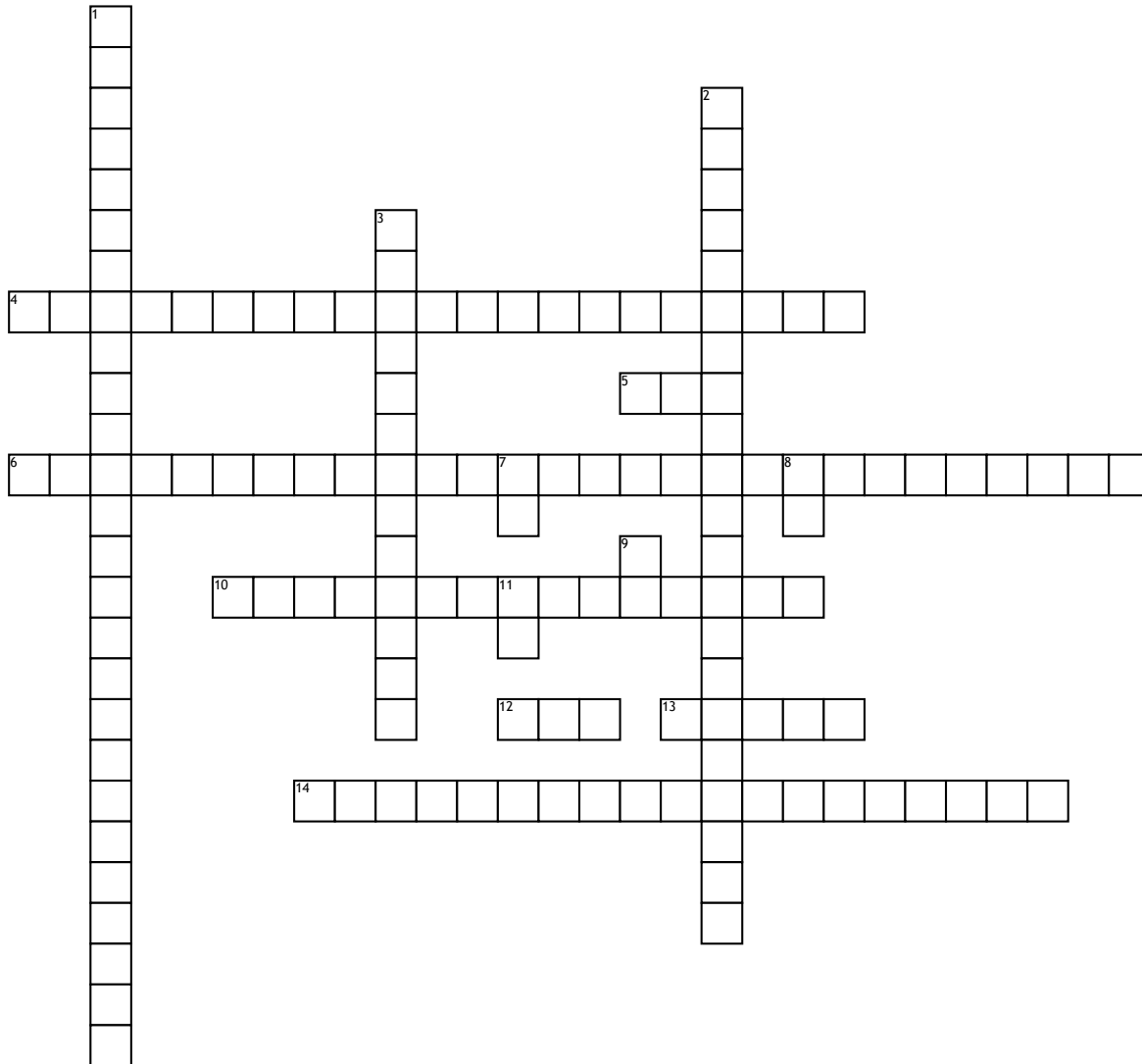


Ticketmaster Puzzle



Across

4. What article name provides information on delivery delays?

5. When an event is Postponed/rescheduled, but EXTCOM are not updated, can refunds be processed?

6. What article name provides information about same day refund request?

10. What TMWinn command provides you the type of ticket available for the event?

12. What Eval qualifier reports the promo codes and their ticket types available for the event?

13. When picking up tickets at will call the customer must present how many requirements?

14. What article name provides the TMWinn command to obtain the X number from the section name?

Down

1. What article name provides you the EVAL commands?

2. When processing exchanges what article should be used?

3. What prevents tickets from being shipped/printed/viewed?

7. What EVAL qualifier reports details on event changes for postponed/rescheduled events?

8. Do we charge the exchange fee when exchanging from standard tickets to accessible tickets?

9. Are self-service refunds available on the Mobile App?

11. When exchanging from one event code to another (date/time change), do we use EMOBL19 as a delivery option?