

Name: _____

Date: _____

Time Killer

M P B M S S O L L A I T N E U Q E S N O C A J U
T A R C U S T O M E R G N O I T A I D E M E R I
R R D E C E A S E D C V W O A C V H E Q U E E A
A J E I N S O L V E N T Y E N O M P B X Y I G V
N Q X G T S E E F K I T R D Z T E L E P H O N E
S L C F S D Y O L L O G K X E A D D R E S S N Z
F P E D A T A P R O T E C T I O N T A J W W P T
E V P E I N G U I D E L I N E B A N K R U P T E
R E T L S O U T B O U N D O E S I R O H T U A A
C C I O E P F Q O M L L S S E C O R P Y I X T M
A N O V G O X D I S T R E S S M X H R T Q S W E
L E N E R Y E X G R A T I A M B C B I S E C H Y
C I Q D A V H D O V N O C X T M E N L R T L A C
U N Z P H H N F R C K S K Q U C I O E U J O C O
L E Z N C U R E L R I H L C U U E T D B I A N M
A V W A F W H G Z C M W C X Q Q N J X E L U A P
T N H E L T M M M Y C L N E S I T B O L K G G L
I O R A R E L B A R E N L U V X Q L B R M R A A
O C C U N M V H A Y A W A E N O G A T X P E H I
N N F U X D W A S T N U O C C A C D T E Z D N N
S I C U S O O L M C G V W M A K E M A N P R E T
Z T K K T V X F T C U Q R K N I H T K D E E P Y
I N B O U N D I F O K G L N J A R R E A R S O Y
B A I N F O R M A T I O N S R E T T E L A S C M

consequential loss
information
authorise
transfer
bankrupt
Customer
process
further
think
mmx

data protection
vulnerable
telephone
hand off
deceased
project
address
inbound
fees

inconvenience
copenhagen
insolvent
exgratia
goneaway
letters
arrears
refund
name

calculations
call back
exception
interest
equiniti
charges
cvheque
lloyds
team

remediation
guideline
complaint
distress
outbound
redress
account
money
crc