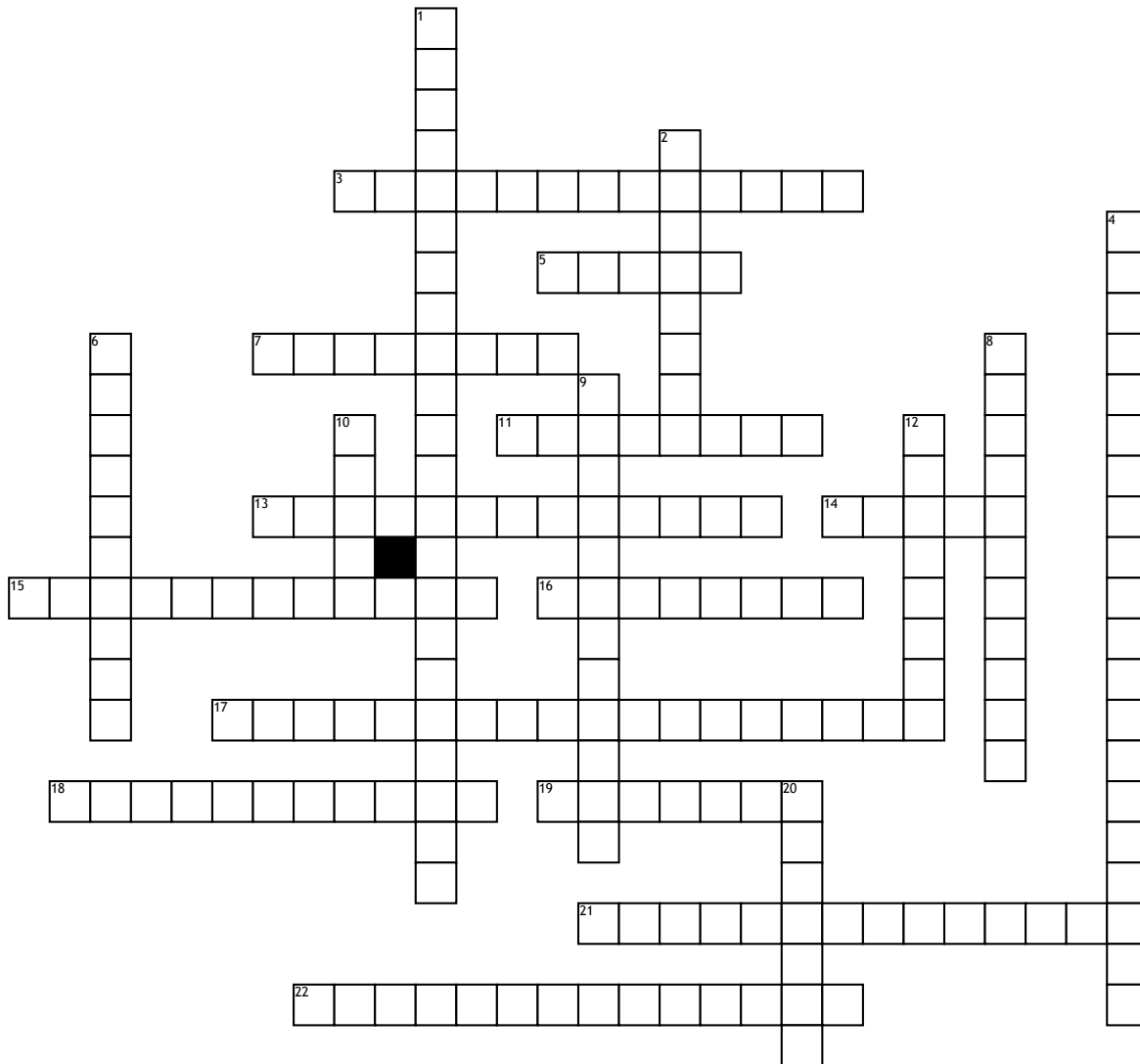


Two Main Service Types-Terminology Review



Across

3. Time of year where plant, shrub, tree, and turf growth has slowed down as a result of colder weather.

5. Decorative bark or pine straw that helps control weed population.

7. Contract Type where we are paid a flat rate for the snow season.

11. Moving large piles of snow using a large plow truck, skid steer, bobcat, or loader from "high traffic" areas.

13. An application of de-icing material to prevent buildup of ice and/ or melt existing icy surfaces

14. A plant that is smaller than a tree. Requires trimming once per month.

15. The amount of inches that must fall before the SP starts clearing snow from customer's site.

16. A measurable ice event with accumulations of frozen precipitation such as ice, freezing rain, freezing fog, black ice conditions.

17. Lawn Mower, string trimmer, edger, leaf blower, etc.

18. Removing weeds using chemical or manual, handweeding.

19. Contract Type where we are paid for each service.

21. Device that is responsible for protecting the water supply from becoming contaminated and is heavily pressurized.

22. Each zone is a different section of the irrigation system.

Down

1. A mechanical or electronic device that controls the irrigation zones, sprinklers, and valves.

2. Testing Irrigation system to verify it is working properly.

4. Equipment used to remove snow from customers site.

6. Provides nutrients to lawn areas in order to help them become weed, pest and disease free and increases their green color.

8. Removing snow from a customer's site in areas where they cannot plow forward.

9. Non-turf areas on a customer's site.

10. Irrigation component that opens the water flow to the zone that is controlled electronically by the control panel.

12. Contract Type where we are paid for the storm based on the number of accumulated inches.

20. Removing large piles of snow that have accumulated on a customer's site due to a heavy amount of snowfall.