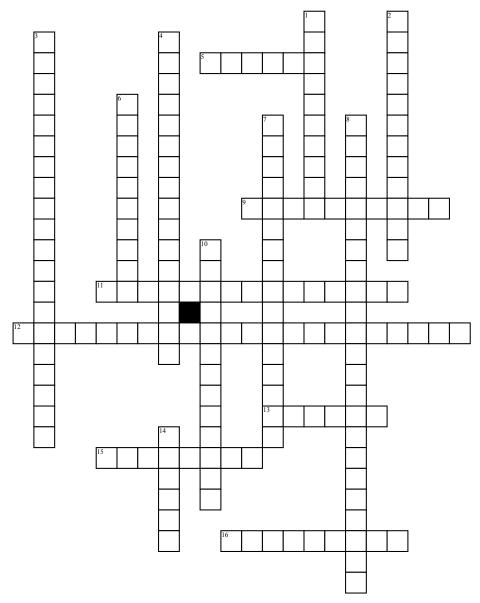
Name:	Date:
-------	-------

Unit 3: Citizenship, Diversity & the Public Services



Across

- **5.** Constant antagonism, prejudice and discrimination towards someone or a specific group of another race.
- **9.** A mental or physical condition that limits a persons abilities.
- **11.** Belief that your own ethnic or cultural group is superior to another.
- 12. A prospective or actual employee is directly discriminated against by another person if they treat the individual less favourably than they treat others because of a protected characteristic.
- **13.** Discriminating or harming someone due to their sex.

- **15.** Having equal status, rights and opportunities.
- **16.** An opinion that is not based on actual experience or reason, which could be biased.

Down

- **1.** Dislike or harmful to homosexual people.
- **2.** Harm or discrimination from heterosexuals towards homosexuals.
- **3.** Where an employee is discriminated by another person face to face because of a protected characteristic.

- **4.** The right for everyone to be treated without discrimination towards protected characteristics.
- **6.** Aggressive pressure or intimidation against a victim.
- 7. The presence or support by varied cultural or ethnic groups.
- **8.** An act of racism which has become of normal behaviour within a community, society or organisation.
- **10.** The act of being cruel to a specific person, singling them out.
- **14.** Stating discrimination or prejudice against people of different races. Or thinking a certain race is superior to another.