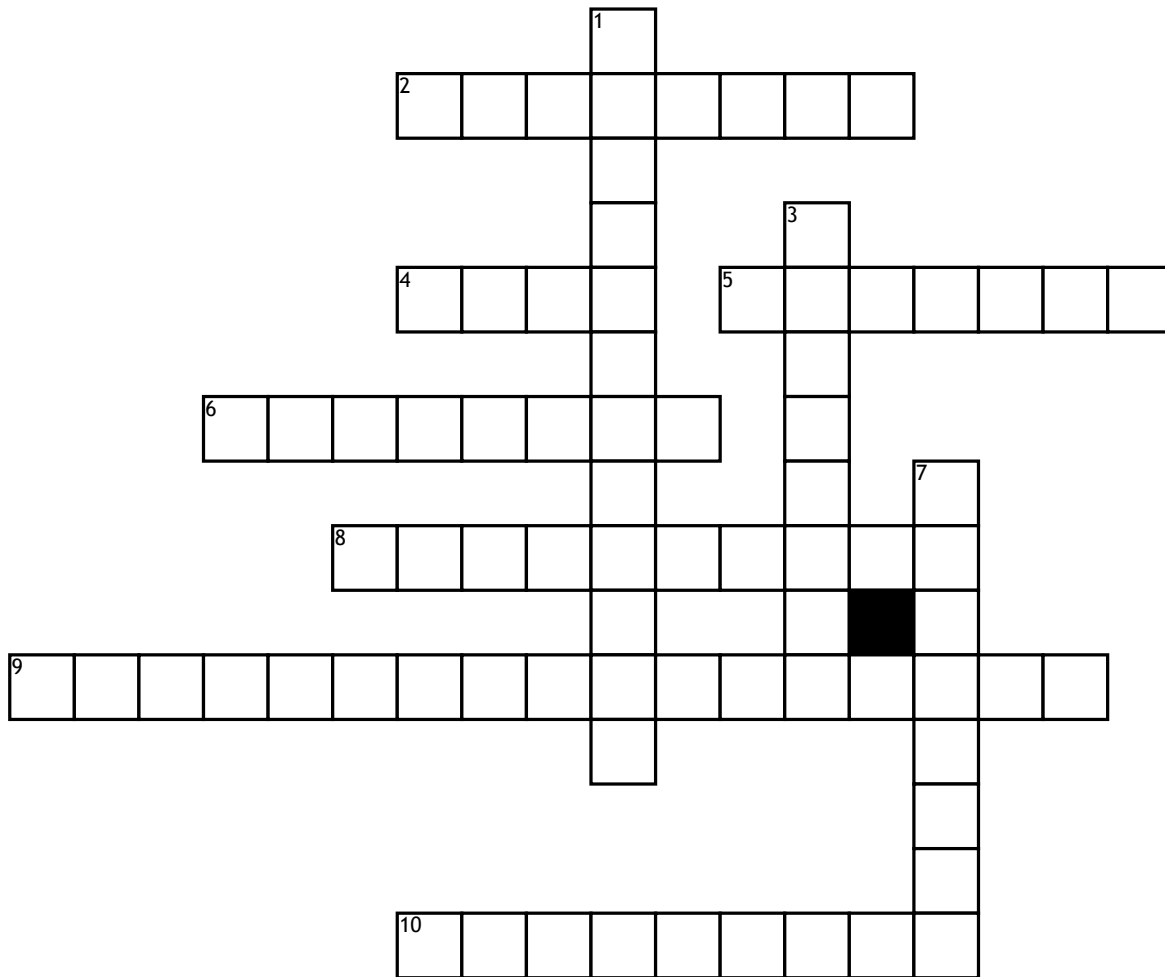


Unit 3 & 4 Study Guide



Across

2. A computerized career information delivery system
4. The course of action one decides to take at the end of the decision-making process
5. A task one is expected to perform on the job
6. The computer network system through which information can be shared on the World Wide Web

8. To give up something to resolve a conflict
9. The environment of the workplace
10. A decision or plan that can be changed

Down

1. Doing a job without pay to gain experience
3. Clash of ideas or values
7. Anything a person has or uses to reach a goal