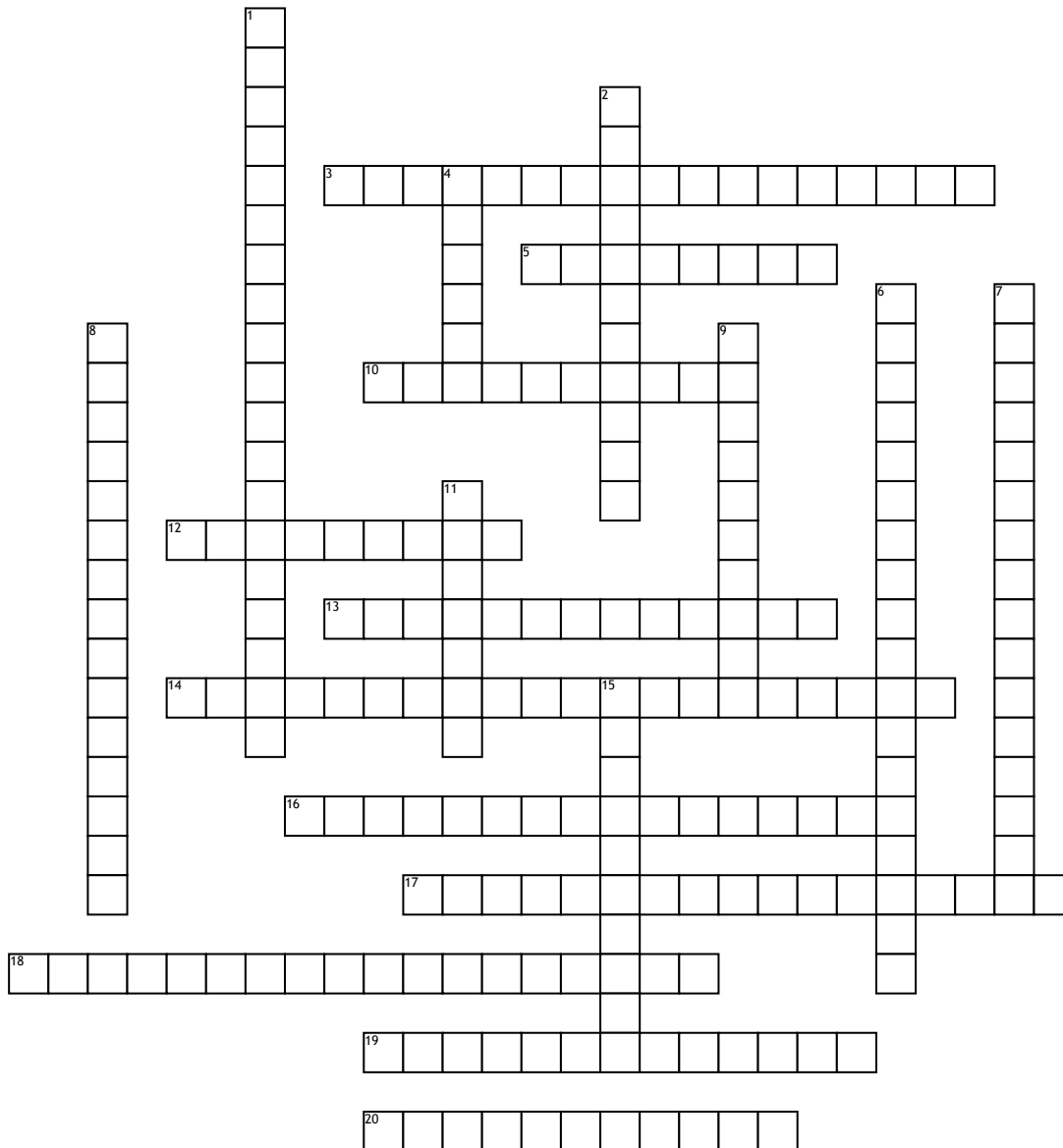


Verbal Communication



Across

3. a hug shows affection
 5. a particular form of a language which is peculiar to a specific region or social group.
 10. Used by the speaker or writer to indicate the speaker or writer along with another or others as the subject
 12. the action of deceiving someone.
 13. the use of electronic communication to bully a person
 14. describes how people achieve effective conversational communication in common social situations—that is, how listeners and speakers act cooperatively and mutually accept one another to be understood in a particular way.
 16. a failure to understand something correctly.

17. a translation of a sign to its meaning, precisely to its literal meaning, more or less like dictionaries try to define it.
 18. a commonly understood cultural or emotional association that some word or phrase carries,
 19. a hostile or argumentative meeting or situation between opposing parties.
 20. a great way to take personal responsibility

Down

1. The sharing of information between individuals by using speech.
 2. imply that the listener is responsible for something
 4. a mark, sign or word that indicates, signifies, or is understood as representing an idea, object, or relationship.

6. injury or damage resulting from some judgment or action of another in disregard of one's rights
 7. message behavior which attacks a person's self-concept in order to deliver psychological pain.
 8. those designed to manage some pre-existing activity - i.e., traffic laws.
 9. the action of damaging the good reputation of someone; slander or libel.
 11. the quality of being honest.
 15. influence a person's beliefs, attitudes, intentions, motivations, or behaviors.