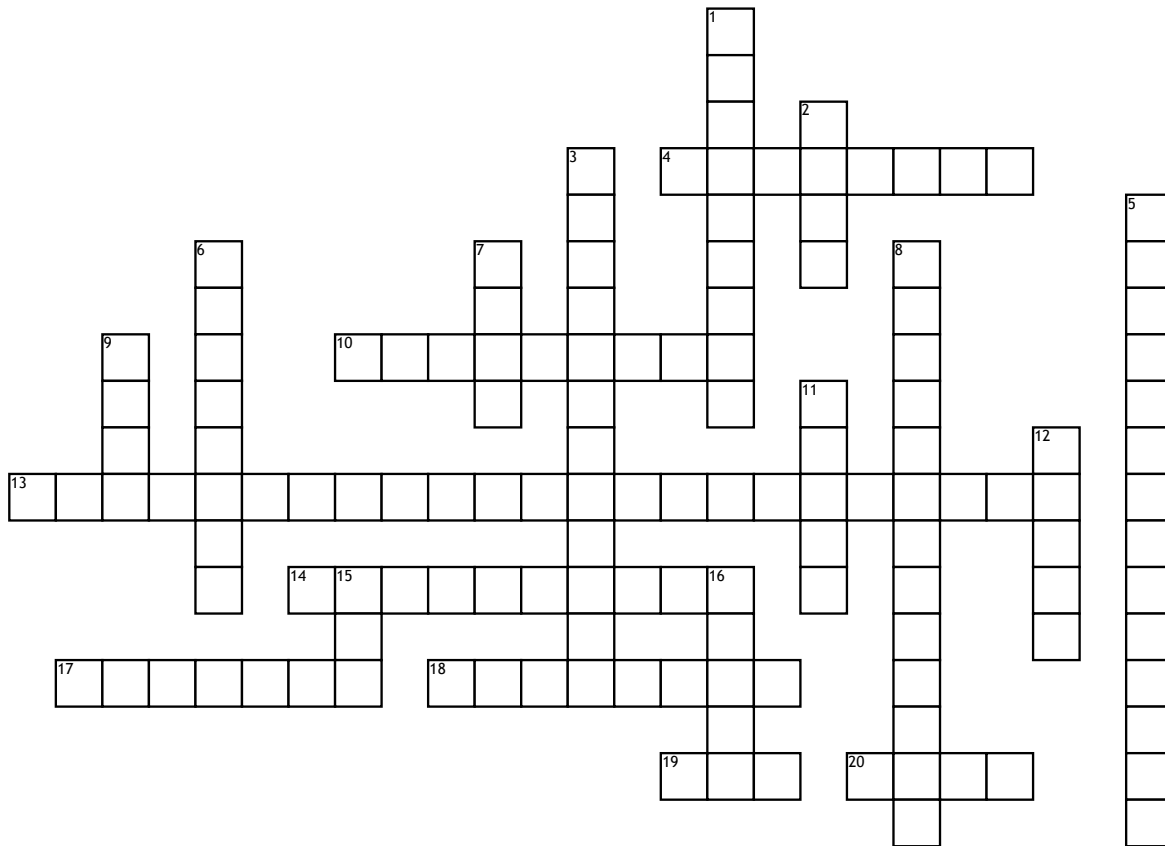# WAYMO LIVE HELP

Across

4. structure that provides a way of classifying things into a series of hierarchical groups to make them easier to identify, study or locate
10. logged in, ready to take a call
13. situational reference guide for customer interactions
14. check current or past trip information
17. confidential new version of a product or feature, only visible to Googlers
18. are a description of changes to software, known as "changelist" or CL's
19. Google's main office campus in California

20. engineering metaphor used in testing network connectivity originating from the way active sonars send a sound to see if it hits something and returns an echo

Down

1. Google's issue tracking tool
2. named after Google's old main intranet file server
3. checks of an application when development is nearing completion typically done by end-users, not by programmers or testers
5. used to bring the car to a halt at the next safest and most efficient location
6. is distributed to a smaller (often hand-picked) group of individuals, rather than "dogfooding" which applies to the entire company

7. Old internal code name for Google Sheets; an individual spreadsheet in Google Sheets
8. check a car's mission purpose, state, TAAS on/off, hail status, fleet, class, etc
9. an internal tool for crowd sourcing and ranking user-submitted questions, suggestions and ideas
11. large competitor developing self-driving car technology
12. laser based radar Used in robotics to measure distance to surrounding objects.
15. dispatchers that assist remotely
16. collective term for all of Google's production machines.