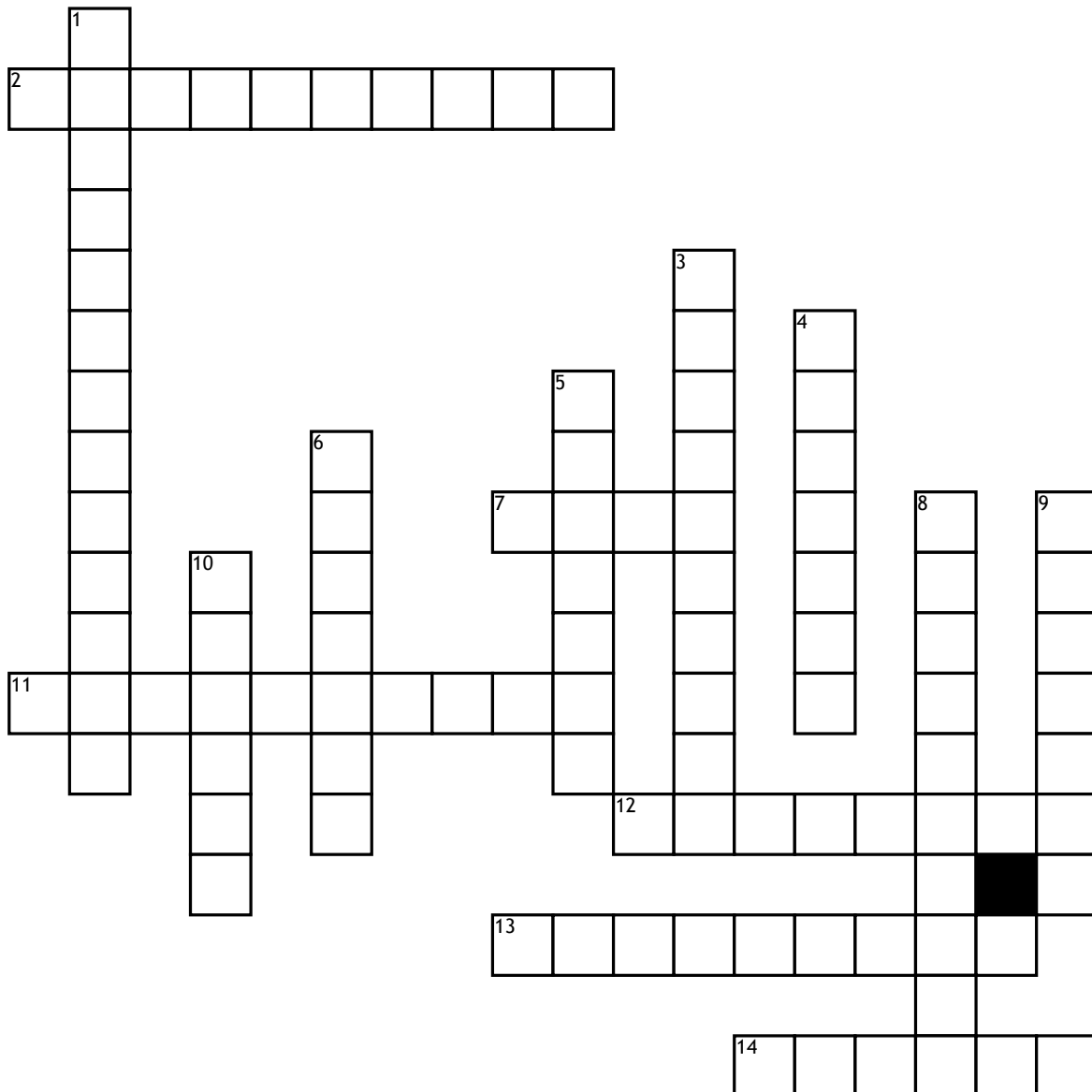


What patient experience means to the Professional Development Unit...



Across

- 2. Sympathetic concern for the sufferings or misfortunes of others
- 7. Serious attention or consideration applied to doing something correctly or to avoid damage or risk
- 11. The state or quality of being dedicated to a cause
- 12. The acquisition of knowledge or skills through study, experience, or being taught
- 13. Give one's attention to a sound.

- 14. The condition of being protected from or unlikely to cause danger, risk, or injury

Down

- 1. The imparting or exchanging of information by speaking, writing, or using some other medium
- 3. The ability to do something successfully or efficiently.
- 4. A person receiving or registered to receive medical treatment

- 5. The standard of something as measured against other things of a similar kind; the degree of excellence of something
- 6. The ability to understand and share the feelings of another
- 8. An event or occurrence which leaves an impression on someone
- 9. The ability to do something that frightens one; bravery
- 10. A group consisting of individuals coming together as a unit