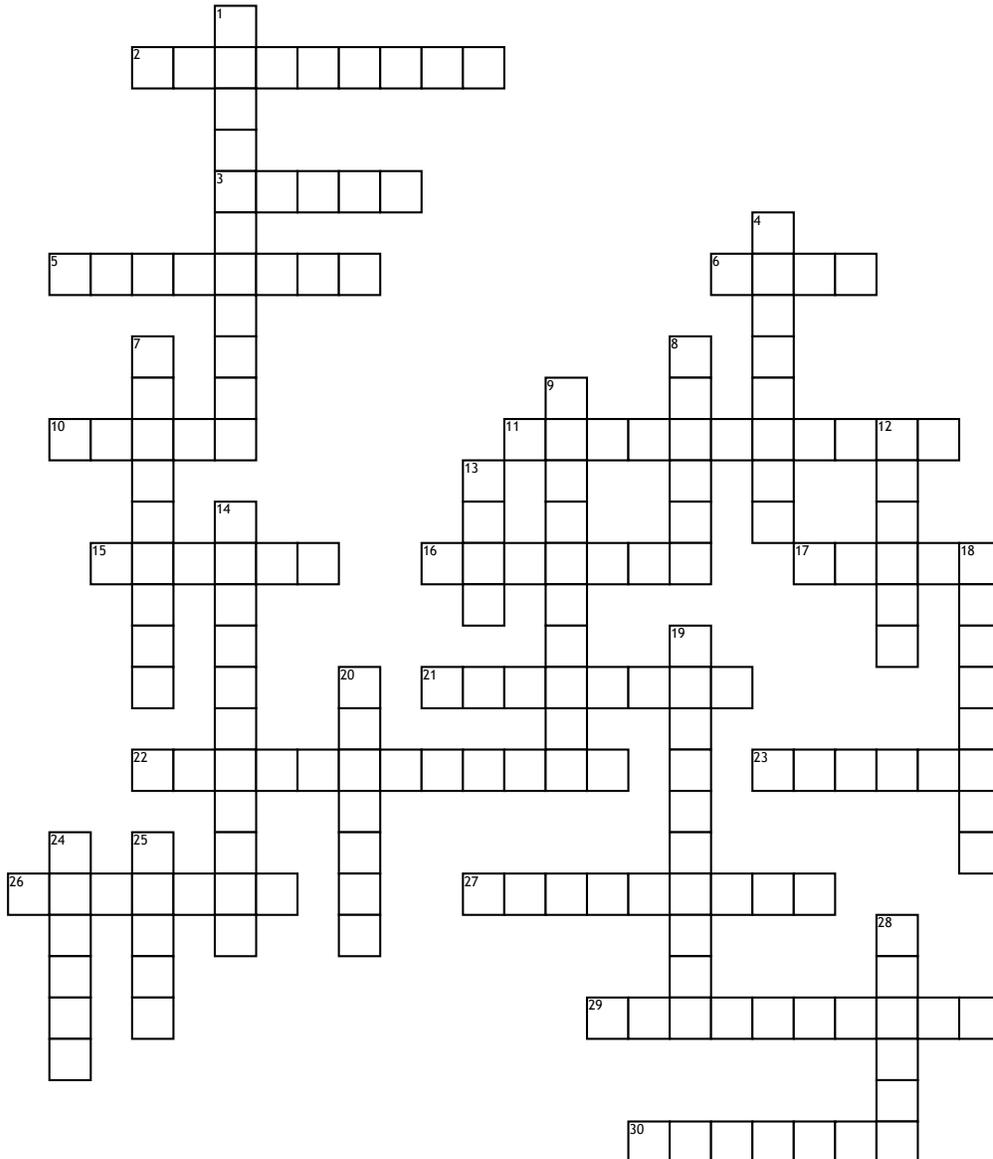


What's Working Well?



Across

2. A lab assistant position was added to this department that provides blood products for patients
3. The PTO buyback program now occurs this often each year
5. Cooper received a B grade for a second time from this group that evaluates safety in healthcare
6. Coagulation testing is performed on our upgraded instruments called...
10. This vendor is currently validating the new Chemistry Cobas 8000 line with the department
11. Cooper is on an HRO journey to focus on always providing safe care. The "R" in HRO stands for...
15. During the holiday season the lab adopted one of these and provided holiday gifts
16. The pathologists can capture images much better because they have these
17. In December, Cooper staff received a monetary gift, which could also be called this
21. The Histology department implemented this in August allowing them to x-ray specimens
22. An evening tech used to be alone in this department, but now there is a team of 2 for the whole shift

23. Cooper was recertified by The Joint Commission as a Comprehensive Center for this

26. They previously had the title Supervisor, but now they are called this
27. We offer this PCR testing in Microbiology from early morning through late evening to improve bed management
29. In the first quarter of 2019, all 3 outpatient _____ sites met their patient experience goals!
30. An additional one of these was added to help transport those who park at the Waterfront garage

Down

1. A new tech was added to this department that provides training for nurses that perform bedside testing
4. Senior Leader _____ is a way for leaders outside the department to hear what's working well along with our concerns
7. Before the school year started, the lab participated in filling these with school supplies for Camden students
8. Replacements for these are due to arrive in June - no more torn seats
9. Next Gen _____ was brought in to our Molecular Department

12. The lab had a GIVE _____ campaign in the fall and donated money to the South Jersey Food Bank

13. The new Pathology uniforms are this color
14. In Cytology they can see cells better with upgraded these
18. This computer system in the laboratory was upgraded to GUI with improved functionality
19. Newly opened center located in across from the Healing Garden
20. This celebration occurred during the last full week in April, and the pathologists were so generous in providing a great lunch
24. New parking just opened on this Avenue to improve parking for those assigned to the Waterfront
25. Microbiology is validating this new instrument allowing for faster identification of organisms
28. This year, Cooper's annual gift is a _____ between 3 different gifts