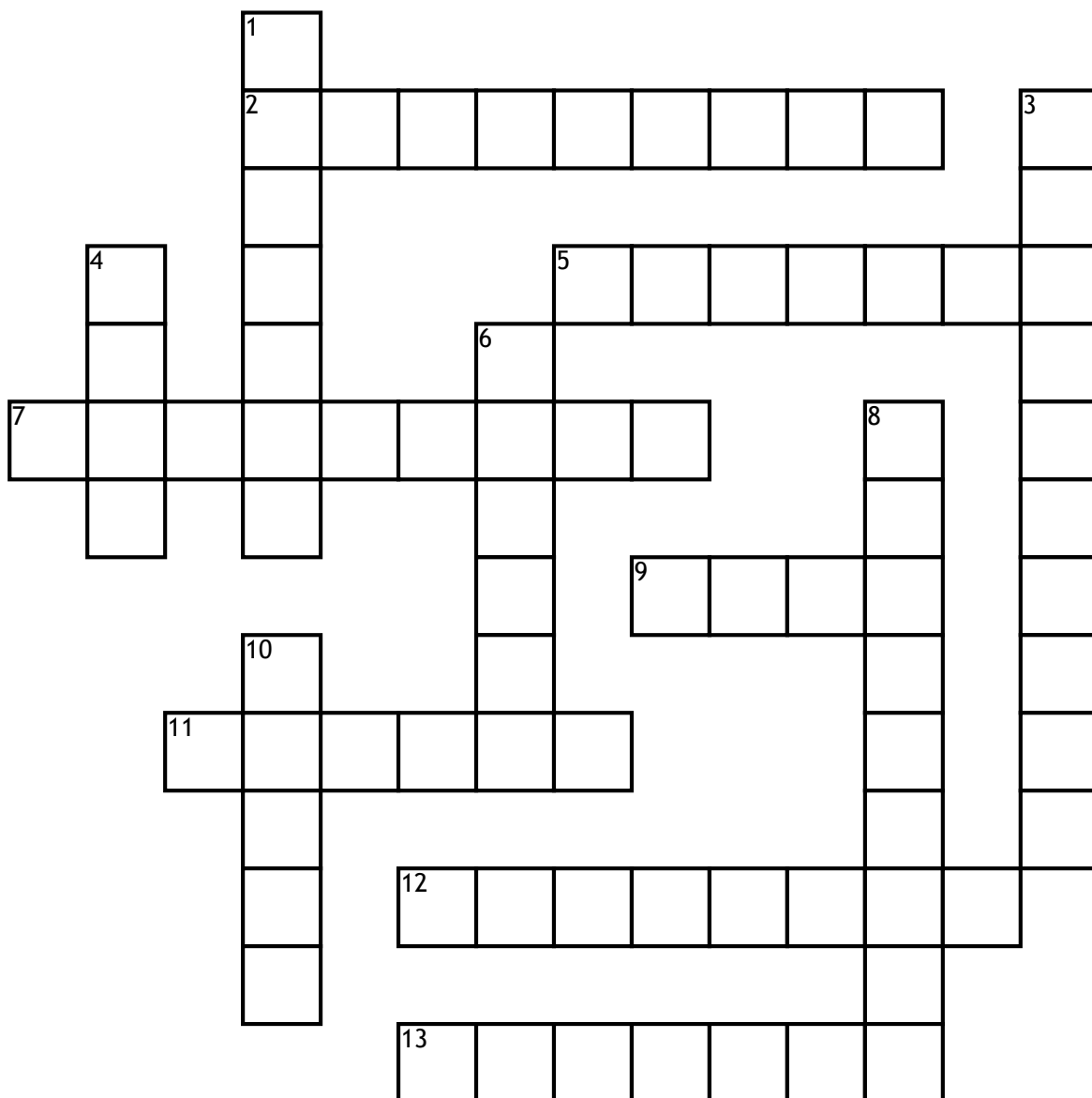


Work Related



Across

2. Spectrum dials 411 for _____ Assistance.
5. Our branding (openings) can change at _____.
7. We offer Phone, Video Chats and _____ on our website.
9. Network Communications International Corp. initials Are?
11. Ctel refund policy, it can take up to _____ days, for refunds to process.

12. Copying and pasting are important tools we use, but still need to be _____.

13. Cell phones are not be _____ in the call center.

Down

1. Need to verify name and _____ on the acct. when processing refunds.
3. How Much is the minimum on CTCL?
4. Which company does not offer automated payment on recording?

6. Refund Request are to be sent in _____ form.

8. What company requires 30 day of no activity the account will expire and maintenance fee will apply.

10. You need a Dr. Note when you have been absent for _____ days or more.