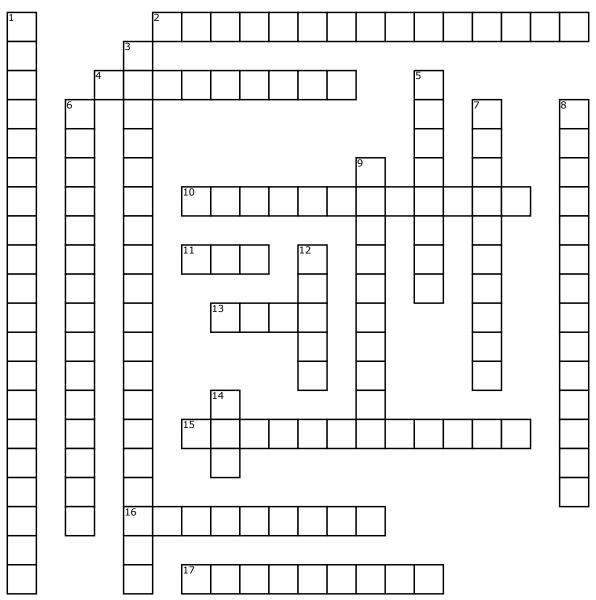
## managers Guide



## Across

- **2.** On confirmation that a team member informs me that they are pregnant, I must complete a \_\_\_\_\_ mothers risk assessment form (3,3,9)
- **4.** If a member of your team wishes you to consider a flexible working agreement how must they inform you of this? (2,7)
- **10.** Which Capita policy would we consider the health and well-being of vulnerable employees and any children? (12)
- **11.** In the UK how many different types of family leave are there?
- **13.** Once an employee has passed probation, how many weeks do they need to give as notice (4)
- **15.** what is the name of the interview that you need to conduct with a team member after their first day back from an absence? (6,2,4)

- **16.** When conducting a disciplinary you must be supported by this person? (4,5)
- **17.** What is the name of the procedure wherby an employee can raise an issue or concern regarding their employment on a formal basis.

## **Down**

- 1. Capita believes in developing our employees' talents, whilst recognising their differences, what policy does this refer too? (8,3,9)
- **3.** What is the name of the absence if an employee is absent from work but have failed to make contact on their first day of absence (12,8)
- **5.** Which capita policy would allow employees to have a confidential conversation with their line manager ? (4-4)
- **6.** Inappropriate email messages can result in what disciplinary action (5,10)

- **7.** If a member of my team has experienced a miscarriage, after how many weeks of the pregnancy will they qualify for maternity leave. (10)
- **8.** In the occasion that an employee has been off for more than a 7 day period, what do you need to advise them to bring on their return to work (7,3,4)
- **9.** isolation or non cooperation at work, physical conduct and excessively tight supervision are examples of what unwanted behavior
- **12.** In 2016, the national minimum wage was announced, in which month did this happen? (5)
- **14.** How many years in prison could an employee be prosecuted for if they are found guilt of bribery or corruption