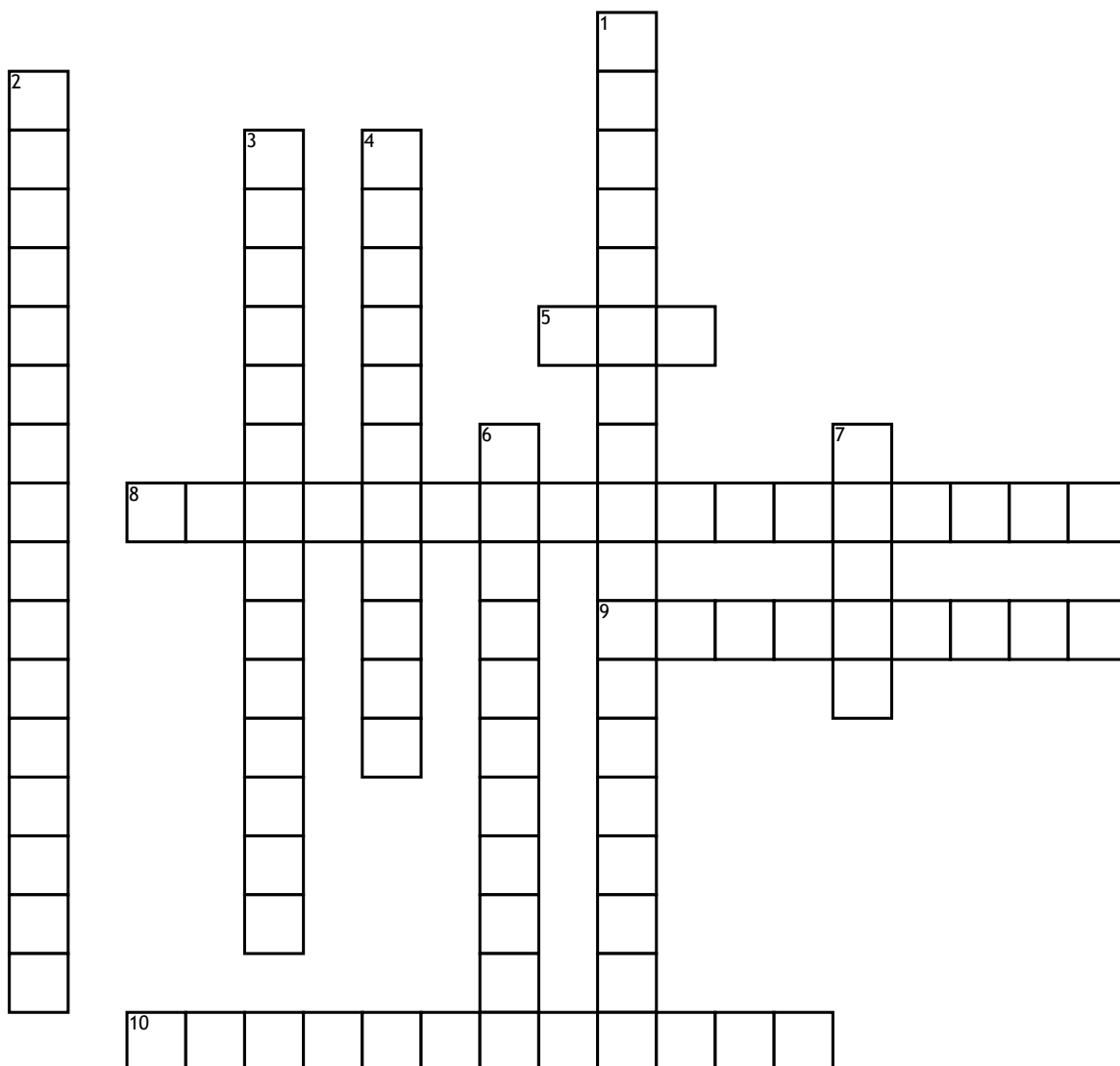


Name: _____

Date: _____

professional image/consultation



Across

5. tool used for your guest consultation
8. verbal communication with a guest to determine desired results
9. type of questions asked about the guest hair, skin, or nails
10. all information given during a consultation will be kept this way

Down

1. abbreviation for gps
2. being pleasant and gracious
3. psychology of getting along well with others
4. book before leaving
6. enables you to be effective as a cosmetologist
7. number one ingredient that guests looks for in a stylist