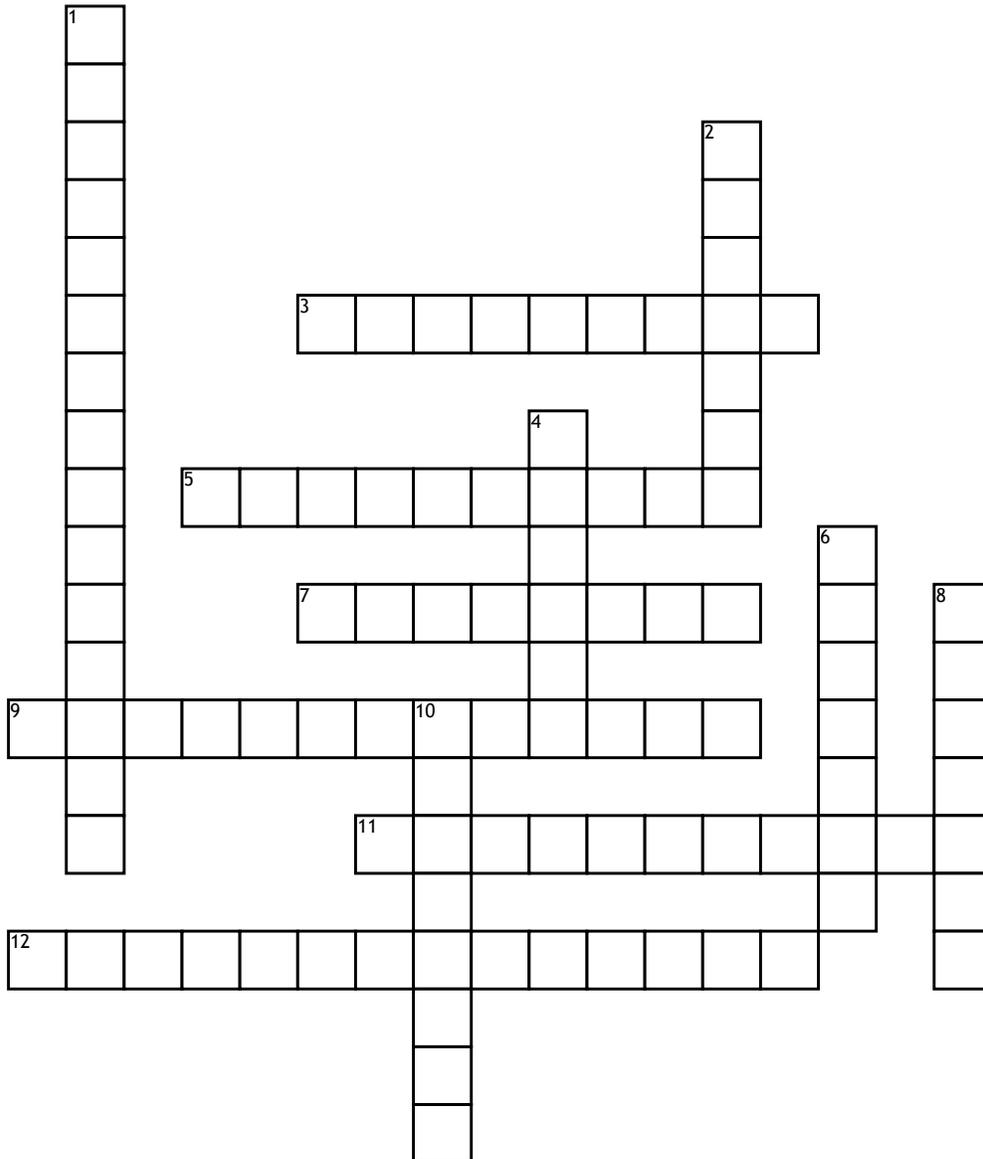


Name: _____

Date: _____

professionalism in healthcare



Across

3. body language, gestures, facial expressions, sign language

5. ability to do the job

7. response from the receiver

9. do what is expected and required

11. conservative, no flashy jewelry,

12. work to the beat of your ability

Down

1. do the right thing, even when not directly supervised

2. being able to understand and identify with someone and their feelings

4. spoken (including voice tone, inflection and emphasis)

6. pictures, graphics, reading material Ect.

8. telling the truth , even if it get a negative consequences

10. can be verbal or not, such as noise, culture, foreign language, medical terminology, age