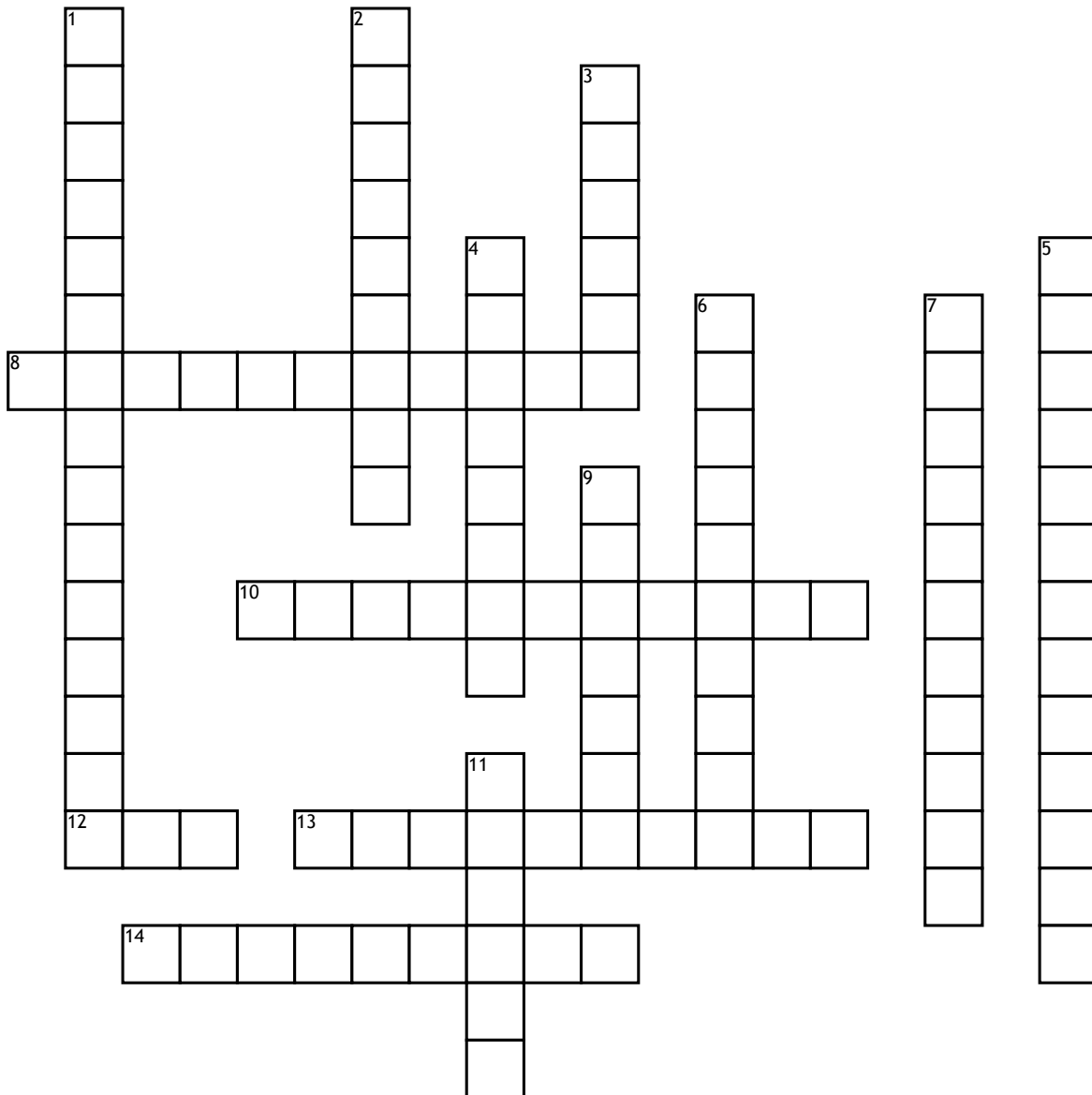


Name: _____

Date: _____



Across

8. Follow up and Feedback

10. Mentor Others, Self Development

12. Excellent service, Genuine Appreciation, Gratifying Experience

13. How has Zaxbys helped to keep you enriching lives

14. Involvement, Brand ambassador, Catering Rep

Down

1. maintains standards, Consistent presentation, ownership for guest experiences

2. surrounding area

3. our brand of service

4. ability to work together

5. Remembering the Regulars, Teamwork

6. Who and What needs to be trained?

7. show trainees and perform task

9. The trainees apply what they have learned

11. someone who makes you feel welcome and loved